

FACT SHEET & KONSEPT

Hotel's name : AKKA CLAROS HOTEL
Address : Kiriş Mevkii / Kemer / Antalya
Telephone : +90-242-824 71 45 / 824 76 30

Fax : +90 242-824 71 47

E-mail Address : info@akkahotels.com - sales@akkahotels.com

Website : www.akkahotels.com

Year opened : 2003 Category : 4 Stars

Category : 4 Stars (4*)
Concept : All Inclusive

Operating period : 01.May – 31.October

Architectural style : Modern

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Nearest city centre: AntalyaDistance: 44 kmNearest airport: Antalya airportDistance: 65 kmNearest Town: KemerDistance: 7 km

Location : Distance to the sea 350m

Transportation: It is possible to find a minibus to Antalya and Kemer in every 20 minutes. There is also a taxi

stand.

Total number of room / bed : 113 rooms / 243 bed s

Number of blocks : Main building

Number of floors : 4

Number of lifts : Main building, 2 units
Payment forms : Visa, Master Card, Eurocard

Check-in / Check-out: Check-out time: 12:00 / Check-in time: 14:00

Acceptance of pets : Pets are not accepted in the facility.

Personnel speaks : English, German, Russian

Beach status: Open to public, sand and pebbles

Beach length : 15 m **Beach width** : 50 m

TV Channels : Turkish, German, French, Russian, English, Sport channels and Music channels an info channels.

(Total number of channels: 43)

Electricity : 220V

Change of sheets : once in every two days

Change of room towels : everyday
Change of towels : once in two days

Cleaning room : everyday

Doküman No : STAKKA11 Yürürlük Tarihi : 04.02.2011 Rev No : 00 Sayfa No : 1/5



ROOM CATEGORIES AND DETAILS

All of our rooms that are decorated in a modern way with is plain comfort qualities, there are ceramic floor, balcony, shower cabin, WC, hair dryer, direct telephone, minibar*, TV (satellite broadcast), Safe deposit box, central air conditioner (at certain times) and a sofa bed.

Standard room

The size of our Standard rooms varies between 22 m² and 25 m² and the total number of rooms is 90. It is the room category that has 1 room with twin bed or French bed type including 1 bathroom with shower /WC. Maximum accommodation capacity is 3 people.

Disabled room

Total number of disabled rooms is 1 and this room category which has standard room features have specially been prepared.

Family Room (duplex):

The total number of rooms is 6 in the Family room category and it has 1 duplex room with 2 floors, with stairs (1 room with a French bed+1 room with a twin bed), 1 bathroom (1 shower/WC). The room average size is 55 m² 60 m². Duplex Family rooms has accommodation capacity for minimum 3-maximum 4 people.

Suite : 16 Suite rooms that are considered in Suite /Family room category have 1 bedroom (1 Frenchbed+1 sofa bed) and 1 bathroom (1 shower /WC). The size of the suite rooms are 45 m² - 50 m². The accommodation capacity in the suite rooms are minimum 3 maximum 4 people.

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Breakfast	07:00-10:00	Main Restaurant	Open Buffet
Rich breakfast buffet present	ing Turkish and international cuisines.		

<u>12:30 – 14:</u>30 **Main Restaurant Open Buffet** Lunch Tastes of Turkish and International cuisines are provided with 14-day menus.

18:30 - 21:00**Main Restaurant Open Buffet** We serve themed and international buffets including menus for 14 days. (Dress code is essential.)

Our Other Food and Beverage Services

Snack Service	14:30 - 16:00	Pool Bar	Open Buffet
Salad Buffet, types of Pizza, Pita, Pasta and Fruits.			
Ice cream	14:00 - 16:00	Pool Bar	

Pastry & Tea & Coffee time 17:00 - 18:00Pool Bar 11:00 - 16:00 Gözleme&Avran Pool Area

Beach Snack Service Beach Area

Served variety of sandwiches, fruits, non-alcoholic beverages midday and afternoon

Night Soup 23:00-00:00Ana Restaurant

BARS

16:00 - 23:00Lobby Area Lobby Bar It serves local, alcoholic & non-alcoholic drinks, beverages, hot drinks within the All Inclusive concept.

10:00 - 24:00Pool Bar Pool Area

It serves local, alcoholic & non-alcoholic drinks, beverages, hot drinks within the All Inclusive concept.

Minibar Complimentary 1,5lt bottle of natural spring water, refreshed during accommodation.

Free Beverages: All soft drinks, local alcoholic drinks including tea, coffee.

Paid beverages: Premium drinks, local and imported wines, champagne, bottled beverages, energy drinks, fresh fruit juices

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- *** If pandemic conditions continue our open buffet will serve My ChefNPlate concept.
- *** Our menu contents will be served by our chefs in according to our guests' choices with the newly created My ChiefNplate open buffet concept.All hot and cold drinks will be served directly to your tables by our restaurant staff.

HOTEL SERVICES

Activities	PAID	FREE	<u>NOTES</u>
Wireless internet connection		Free	Rooms, Lobby area, meeting rooms, General
			area
Safe	Paid		In the rooms
Telephone & Fax Services	Paid		
Laundry Service	Paid		
TV Corner		Free	
Umbrella & Beach chair & Beach Towel		Free	Beach towel with deposit towel card
Live Music		Free	Certain days of the week
Soft Animation		Free	
Table tennis & Dart		Free	
Babysitter	Paid		
Fitness Centre		Free	With reservation
Fresh fruit juices	Paid		
Doctor & Nurse	Paid		With reservation
Photography services	Paid		
Hammam & Sauna entries		Free	With reservation
Massage & bath rub & skin care	Paid		With reservation
Hairdresser	Paid		With reservation

POOL

	AREA / M2	DEPTH / CM	SIZE / M3
Outdoor Pool	480 m^2	160 cm	750 m3
Outdoor children pool	5 m ²	30 cm	5 m3

Number of slides	2 units	Slide length	10 m – 25 m
Slide height	7 m	Slide pool time	Depending on the season

ANIMATION

Akka Claros Hotel, with our professional animation team we make your holiday enjoyable one's own interests and participation at the request of many different programs and activities are offered to you. During the day, various sports activities organized by different age groups, games, tournaments are organized. That will appeal to all age groups, professional-level, entertaining stage show, show and post-show our guests with live music programs are intended to make the most of their holidays.

14-day program of sports activities and entertainment programs:

Morning Gym	Competitions
Dart	Live Music
Volleyball	Turkish Night
Zumba	Acrobatic Shows
Bocca	
Step Aerobic	

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Doküman No · STAKKA11	Vürürlük Tarihi : 04 02 2011	Pay No · 00	0 () 1 ()
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AKKA ALİNDA MINI CLUB

Akka Claros Mini Club's aim is to help the children to bloom their skills in a distinctive, creative, safe, loving atmosphere, to contribute their development of their self-concept and to stimulate interest for learning. While it gives the opportunity to spend quality time to children, enables them to mingle with their peers from different cultures and it gives them an unforgettable holiday experience which the parents will have with their children.

MINI CLUB AREAS

Activity Room Cinema Room Outdoor Children's Park

ACTIVITIES

Handcraft activities Land Olympics Children disco

AKKA MINI CLUB DETAILS

Working period: 01May - 31 October

Working time: 10:00 – 12:30 /14:00 – 17:00 / (20:45-21:15 Mini Disko)

Activity participation age: for 04 to 12 age range, our activity programs are available.

Mini Club 's services are provided to children over the 4 years old, our little guests under the 4 years old can use mini club services only with parents with their personal responsibility.

Kids 04 - 12 years old can use our mini-club activities alone but with the approval of their families may benefit alone. Paid Activities: T-shirt painting.

Babysitting service: out of mini club working hours and paid.

Babysitting service available till 24:00 and can be given with reservation one day before.

SUDEYA SPA CENTER

The massages that are applied in our SPA center, presented for your service by specialized therapists in application rooms specially designed with international standards. The time you will spend in Sudeya spa centre will enable you to reach insatiateness of spending perfect time and will make your holiday unforgettable. We present you our special massages accompanied by the perfect touches with the privilege of AK-KA Hotels Sudeya Spa Center and we advise you not leave our hotel without trying our rich massage types.

Sudeya Spa Units: Turkish bath, Sauna, body care room (lichen cares), massage rooms

<u>Paid Spa Services:</u> Massages, bath rubs and beauty cures.

<u>Free Spa Services:</u> Turkish bath, sauna (with reservation).

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MEETING & CONGRESS

		ROOM SIZES				USE CAPACITY			
		Width	Length	Height	Area			U	
ROOM NAME	FLOOR	ʻm'	'm'	'm'	m ²	Theatre	Class	Shape	Banquet
CRYSTAL	Basement	7,30	14,80	3,15	108	160	65	50	90
SILVER	Basement	7,50	13,80	3,15	103	150	70	50	90
COPPER	Basement	4,60	5,70	2,30	26	30	18	20	-
GOLD	Basement	5,70	5,72	2,30	32	20	12	18	-
FUAYE	Basement	-	-	-	-	-	-	-	-

NOTES

- ✓ In accordance with the legislation numbered 4207 smoking is prohibited in indoor areas and as well smoke free outdoor units.
- ✓ In accordance with the legislation numbered 1774 all guest must present valid ID/passport upon registration.
- ✓ In accordance with the legislation numbered 5651 hotel internet network is under surveillance with encrypted file servers.
- ✓ Limited stock for paid/free equipment's. Must be reserved or requested in advance such as baby booster, high cheer, baby stroller.
- ✓ Drinks are served in glasses in all restaurants and bars. Bottles service is for additional charges.
- ✓ Drinks are served only over 18 years old guest and imported drinks served by permission by Ministry of Agriculture and imported by Customs Directorate with official regulation.
- ✓ The timetable and location of units and entertainment programs situated outside may be changed place and time or cancelled at all subject to weather conditions by management.
- ✓ The hotel management is authorized to make changes, cancellations, and changes of location to the information on the hotel within the period of time for which this information is valid. Within this context, the written information contained in the published material should be evaluated by the publisher.
- ✓ Outside visitors (who are not accommodating in the Hotel) can visit the hotel guests for an extra charge with presenting passport from 9 am up to 7 pm. Visit can be for a full day or half day but hotel management takes initiative during calculation. After 7pm daily visit are prohibited to the hotel territory.
- ✓ Hotel operates with towel card system. Please read carefully the details mentioned backside of the towel card. In case of lost card or towel, a penalty will be charged due towel card regulations.
- ✓ In case of damaging hotel equipment's, the responsibility will be taken by our quests.
- ✓ It is not allowed to take food out of the restaurant to the room due to the hygiene rules.
- ✓ Wireless portable speakers are not allowed on site, in rooms and in public areas of guests.
- ✓ Water Pipe / Hookah available only in summer period at Café Turk. Regarding local law any tobacco or hookah consumption is not allowed in the rooms and in the mentioned commons open air areas.
- ✓ Guest must remember before to go to main restaurant the dress code rule. Bermuda & t-shirt well in the morning and lunch time, Smart casual at the dinner. Swimming suites and flip flops are not acceptable.
- ✓ Complaints arising from services that are included in the concept but, can not be provided because of the Pandemic are not accepted.