



▶ 2022 SUMMER FACT SHEET



KHG a member of Kilit Hospitality Group



★★★★★

CRYSTAL CENTRO

Kundu / ANTALYA



Opening year	2007
Open Seasons	Summer
Category	5 stars
Pension	Ultimate All Inclusive
Total area	40.000 m ²
E-mail	Kundu / ANTALYA

Phone	+ 90 242 352 24 40
Fax	+ 90 242 352 24 40
E-mail	info.centro@crystalhotels.com.tr
Official website	www.crystalhotels.com.tr
Number of Facility, Building and Blocks	The facility comprises 1 main building.
Beach Location and Length	Seafront, 137m long private beach and coastal pier



❖ ALL ROOM TYPES AND PIECES



Room Location

Standard Room

Family Room

Sea/ Pool Sea

304

With land view

96



★★★★★

CRYSTAL CENTRO

Kundu / ANTALYA



Number of Room

Room Location

m²

Features

304 PCs

Main Building

28 m²

304 standard rooms with 28 m² of width are located in the main building. It consists of 1 bedroom, 1 bathroom, toilet and balcony. Double bed and twin bed options are available. (4 of them are for physically handicapped guests and have garden views.)



Number of Rooms

Room Location

m²

Features

96 PCs

Main Building

35 m²

96 family rooms with 35 m² of width are located in the main building. 1 bedroom, 1 child's room with communicating door. It consists of a bathroom, toilet and balcony. Double bed and twin bed options are available.



★★★★★

CRYSTAL HOTELS

RESORT & SPA
KEMER • BELEK • SIDE • BODRUM

❖ Concept Table by Room Type

Room Type	Room Service	Split/Central Air conditioning	Alacarte Use	2 TV	Turn Down	Bathrobe	Slippers	Tea and coffee Set	
Standard Room	€	Central	Once *	-	N/A	-	✓	✓	
Family Room	€	Central	Once *	-	N/A	-	✓	✓	

€ = Paid Services

✓ = Free Services

NA = Services Not Available

* a La Carte dinner is used once per 7 nights stay.

STANDARD SERVICES AVAILABLE IN ALL ROOMS

Safety deposit box

Daily towel change

Daily linen change

Daily room cleaning (daily from 09:00 to 16:00)

Daily minibar renewal (once a day)

Children's bathtub (optional)

Baby bed (optional)

Baby potty (optional)

STANDARD EQUIPMENT IN ALL ROOMS

Electronic door locking system

Large single or double bed

Fire Alarm

Balcony

Electronic safebox

Balcony hanger

National and International HD broadcasts

Slippers

Mini Bar

Hair dryer

LCD TV

Make-up table

Music Broadcast (from TV channels)

Bathroom bouquet set

Cartoon channels

Free Wi-Fi connection

Toilet, shower cabin, bathroom

Bathroom towels

Direct line phone in bathroom and room

Central air conditioning system

❖ RESTAURANTS



Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
Main Restaurant	Open Buffet	Breakfast	07:00	11:00	300	Central	<i>Special hour applications for you in the comfort of eating</i>
		Lunch	12:30	14:30			
		Dinner	18:30	21:30			



❖ RESTAURANTS



Departments	Concept	Concept Content	Service hours	Capacity	Music	Description	
Main Restaurant	Open Buffet for Children	Lunch	12:00	13:00	100	Central	Without reservation
		Dinner	18:00	19:30			Free



EAT ✖ **NON STOP**
enjoy your meal

Departments

Pool Snack
restaurant

Concept

24 hours

Concept Content

Late Snack
restaurant

Service hours

21:30

07:00

Capacity

100

Music

Central

Description

*Food service from Late Dinner
to Breakfast*



Departments

Concept

Concept Content

Service hours

Capacity

Music

Description

Italian Ala Carte

A la carte

Italian Cuisine

18:30

21:30

40

Central

With reservation

Turkish Ala Carte

Turkish Cuisine

Free



Departments

Concept

Concept Content

Service hours

Capacity

Music

Description

Fish Ala Carte

A la carte

Seafood

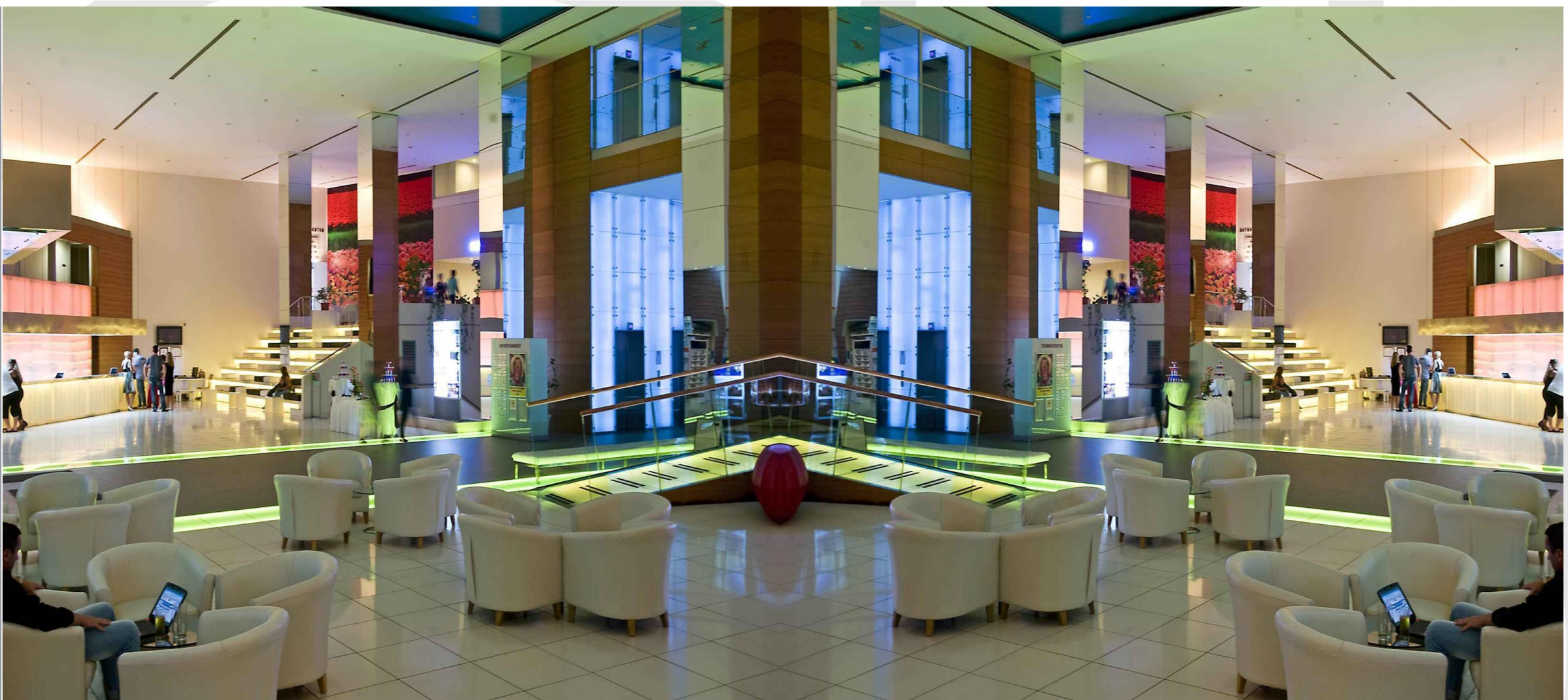
18:30

21:30

40

Central

With reservation
Paid



Departments

Concept

Concept
Content

Service hours

Capacity

Music

Description

Crystal Coffee & Patisserie

Bakery

Snack

11:00

22:00

80

Central

Bakery Presentations, Cake Types and Ice Cream



Departments

Concept

Concept
Content

Service hours

Capacity

Music

Description

Beach Snack

Snack

Fast Food
Service

12:00

16:00

200

Central

Fast Snack Food Service

Pool Snack

11:00

17:00

Fast food enriched with Local Tastes



Departments

Concept

Concept Content

Service hours

Capacity

Music

Description

Turkish Stuffed Flatbread
(Gözleme) House

Snack

Turkish Stuffed
Flatbread
(Gözleme)

11:00

17:00

50

Central

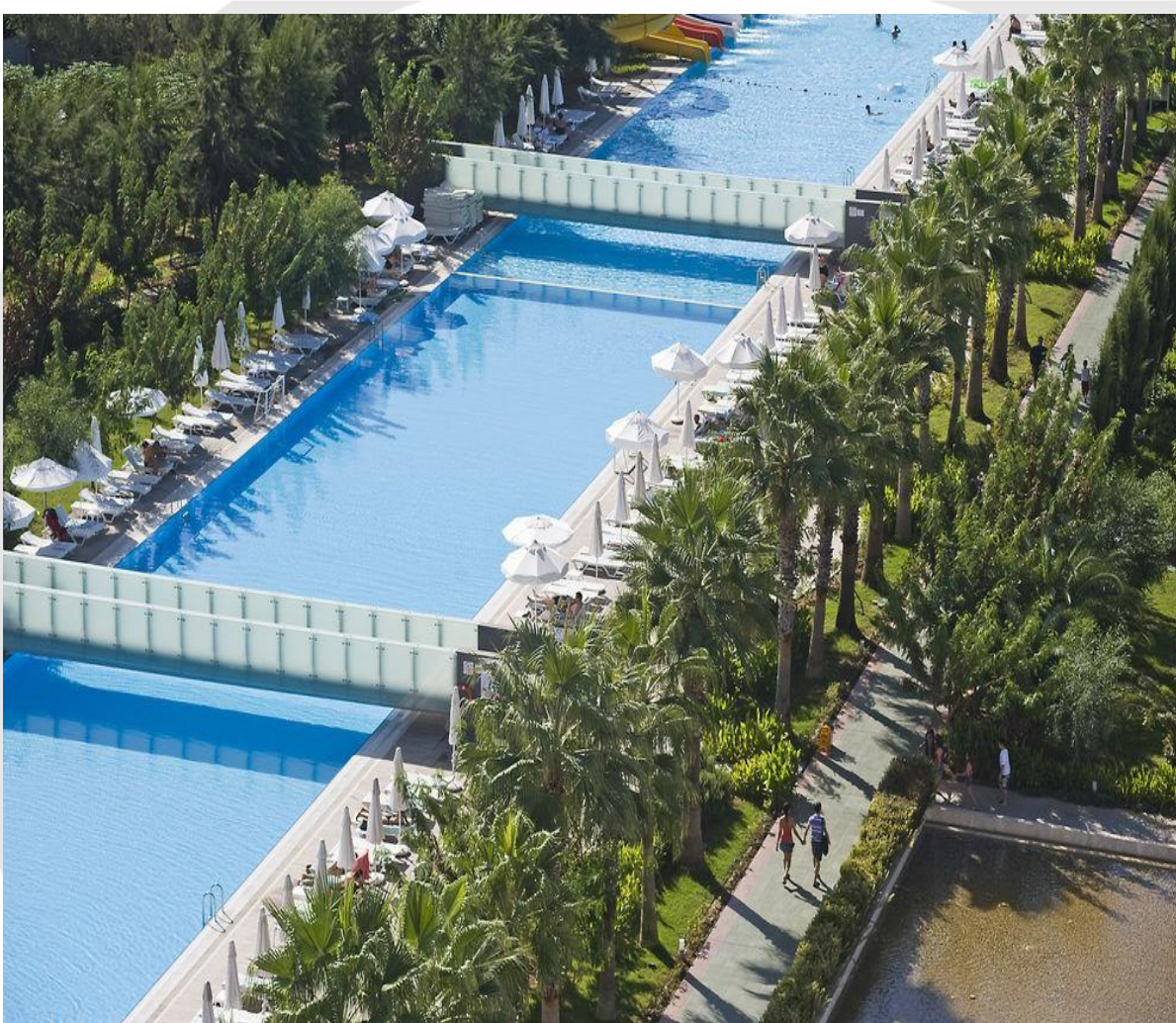
*Different types of Turkish Stuffed Flatbread
rolled out with hands*



❖ BARS



Departments	Concept	Concept Content	Service hours	Capacity	Music	Description
Lobby Bar	Beverage	Indoor Menu	10:00	23:59	Central	<i>Domestic and Foreign Alcoholic and Non-Alcoholic Beverages</i>
Crystal Coffee		Hot Beverage Menu	10:00	23:59		<i>Gourmet Hot Beverage Service</i>



❖ BARS



Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
Pool Bar	Beverage	Indoor Menu	00:00	23:59	40	Central	<i>Domestic and Foreign Alcoholic and Non-Alcoholic Beverages</i>
Beach Bar		Beach Menu	09:00	18:00	50		<i>Beer & Nonalcoholic Beverages</i>



❖ BARS



Departments	Concept	Concept Content	Service hours	Capacity	Music	Description
Arena Bar	Beverage	Service Bar Beverage	20:00	23:00	Central	Local Alcoholic And Non-Alcoholic Beverages
Disco Bar		Menu	23:00	02:00		



Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
Detox Bar	Beverage	Detox Beverage	10:00	18:00	50	Central	<i>Beverages from Fresh Fruit and Vegetables</i>
		Menu					
Beer Garden		Beer Menu	11:00	23:59	50		Beer Types and and Cocktails



❖ SPECIAL DAYS & ORGANIZATIONS



FREE SERVICES

Honeymoon couples special service; Quick Check-in, sparkling wine, Fruit basket, Room decoration suitable for the theme, A la Carte Reservation on a preferred evening (special table decor) and breakfast service on a preferred day, Upgrade to the upper category room according to the availability of the hotel, Special setups in the room, Flowers and special design gifts

* * In order for the package to be valid, the marriage date must not be older than 10 months (based on the check-in date). The marriage certificate is mandatory at the check-in.

PAID SERVICES

Birthday card, Wine Fruit Plate, decorated table at the restaurant. Cake delivery on birthdays **is paid**

Anniversary Celebration ; Wine Fruit Plate, decorated table at the restaurant. Anniversary Celebration cake presentation is paid

L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- Food products are predominantly selected and presented in accordance with their original local territory.
- Local regions are indicated by geotags in presentations (*"Cream", "Cheese", etc.*)
- Produced with gluten-free bread and healthy wheat dough product options are offered.
- Healthy, natural products are mainly used in children's and baby buffets.
- Carefully selected vegetables and fruits that turn into healthy drinks are included in the Detox menu presentations.
- Fried products are not offered with refined trans fat content.

Healthy cooking methods are prioritized in food production throughout the facility.

LOCAL  **HEALTHY**
food & drinks



WE ✕ **SERVE**

you enjoy

We have prepared a new buffet system for you, our esteemed Guests, whose contact with food presentation and service equipment has been completely eliminated.

Our Kitchen Chefs will distribute delicious foods prepared for you in open buffets without touching, through the "**WE SERVE**" system within the Social Distance rules.

WE ✕ **SERVE**

you enjoy

FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Free Services

Traditional Palace Sherbet and Carrot Cezerye in at the reception

24 hour beverage service

A-la-carte service on all units

Diet Food in the Main Restaurant

Mini bar (refreshed once a day)

Vegetarian food in the main restaurant

Beverage service at lunch and dinner included in the concept

Local-themed foods in the main restaurant

Snack food range, pizza, pide, hamburgers and so on in Snack restaurants all day long

Children's buffet in the main restaurant

Breakfast, lunch and dinner with open buffet in the main restaurant food services

Ice cream service

Fresh production in bakeries daily bakery products service

Baked potato service

International Local Coffees

Boiled corn service

Various hand-made Food Service in snack restaurants

Some à la carte services

FOOD & DRINK SERVICES

Standard Free Services

Standard Paid Services

Welcome services	Freshly squeezed vegetables, juices and Energy drinks
A'la Minute food production in some units	All bottled alcoholic products, all special domestic and foreign wines and champagnes, alcoholic Premium drinks (10 and 12 years and above VSOP and XO Cognacs)
Special section for families with children in the main restaurant	All wine, champagne and special food orders are served at Alakart Restaurants at an extra charge. (Except Table Wine)
Fresh cut fruit and delicatessen presentations at the buffet	24-hour room service
Fresh production daily bakery products	Organizations such as special meals in designated special Locations in the facility
Beverage menu in all bars	Special Day Celebrations (Anniversary, and Birthday Cake)
Use of a 1-way a la carte restaurant for stays of 7 nights	All a la carte Restaurants for stays of 6 nights or less
Thematic buffet presentations, including Turkish cuisine once a week	
Freshly squeezed juice varieties for breakfast	



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CRYSTAL HOTELS

RESORT & SPA
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All pools are closed between 20:00 - 08:00 due to cleaning work and guest safety.

POOL	DEEP	m ²
Activity Pool	140 cm	2124 m ²
Relax Pool	140 cm	660 m ²
Children's Pool	140 cm	121 m ²
Indoor Pool	140 cm	50 m ²



❖ CRISPY CHILDREN'S WORLD



For our little guests... We have created such opportunities for them to live their holidays to the fullest, unlimited and free. Activities that continue all day long for children and young people between the ages of 4-12, Crispy Mini Club, games, a pool dedicated to them, food and drink services... We have prepared many activities where they will make new friends, improve themselves, and fill themselves with games and entertainment. Our children's club staff, whom you entrust your most precious ones to, show our little ones all the care they deserve and constantly take care of them. We know that children's club is the most important department that does not accept mistakes, and therefore all our children's club staff in our facilities with the concept of "Children and Family Friendly Hotel" welcome our little guests aware of this. Because we know that if our little guests are happy, their parents will be happy. Come on, give your kids a fun, adventurous, memorable vacation!

- Mini Club (04-12 years) / Teen Club (13-17 years)
- Sleeping Room
- Mini-disco
- Mini-cinema

- Playground (outdoors)
- Mini pool and activity equipment
- Stroller service (Paid)
- Developing games and activities, Shows for Children



There are slide children's pools and playgrounds within the special area for our little guests. With the 'Crispy Mini Club Concept', our main goal is for children to have fun and learn while having fun. Our special trainers and lovely hero Crispy Elephant is happy to welcome our little guests every day between 10:00-12:30 14:30-17:00.

Tea Time

Working Hours

15 : 00 -- 17 : 00



Daily activities

Night Shows

Theme parties & Gala Night

❖ ENTERTAINMENT & ACTIVITY & SPORTS

Live music on certain days of the week

Live bands

Backgammon, chess, card games, etc.



Karaoke

Outdoor Fitness

Yoga & Meditation





★★★★★

CRYSTAL HOTELS

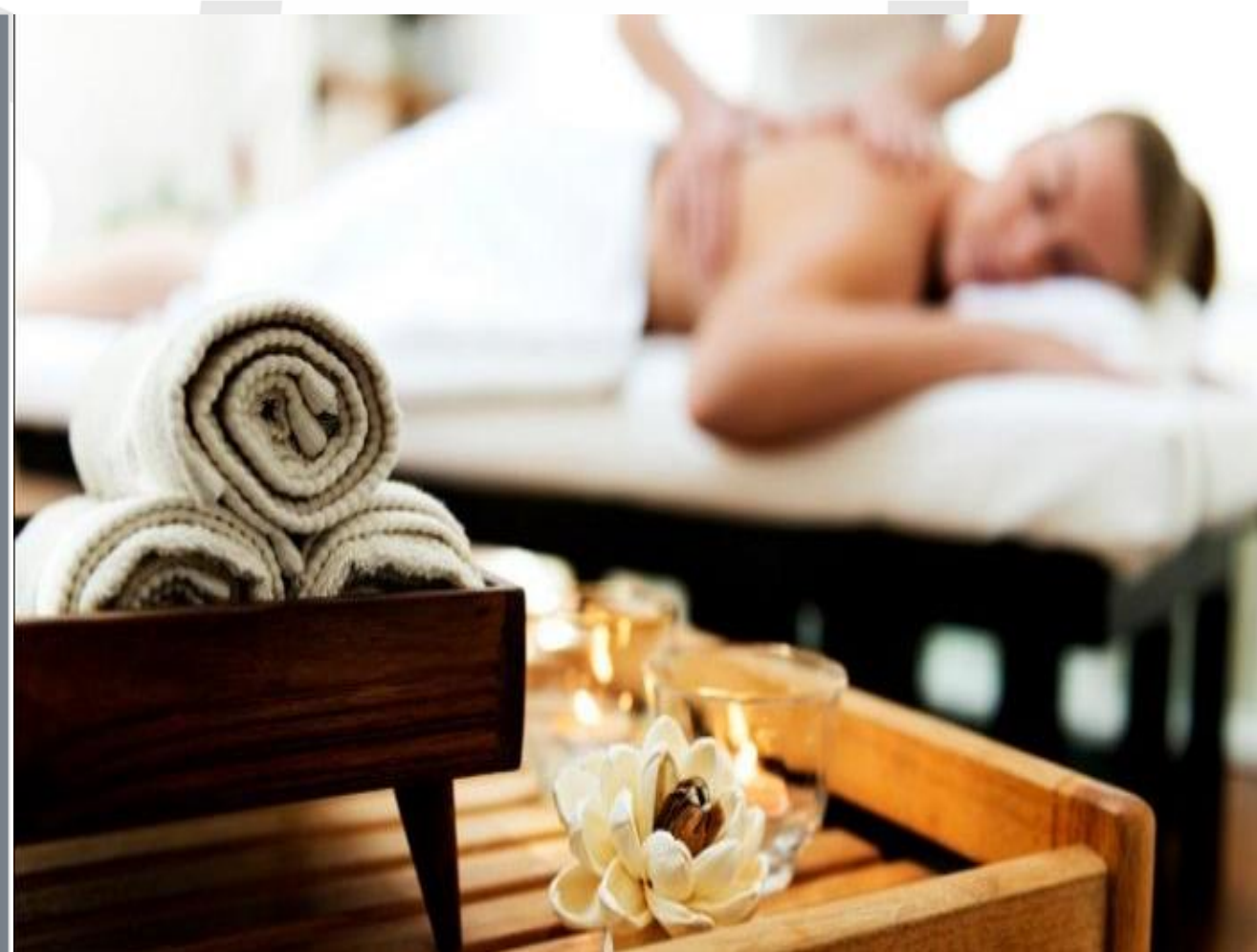
RESORT & SPA
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CRYSTALCLEAR
Spa Center



❖ SPA CENTER



Free Services

Indoor Swimming Pool,
Relax Area
Sauna,
Turkish Bath,

Paid Services

Massage Rituals,
Skin and body care,
Hairdresser and beauty salon
CH'I Detox Programs
Personal Care Programs

❖ SPORTS ACTIVITIES



Free Services

2 tennis courts
1 basketball court
Boccia, darts, aerobics, beach volleyball, table tennis
Fitness Center

Paid Services

Tennis court lighting and tennis equipment

Motor and non-motorized water sports near the hotel (Kanoë and sea bike, Jet ski, banana, Parasailing, Ringo, surfing and windsurfing, (certificate required))

GENERAL SERVICES (Free Services)

Wake up service

Mini bar is refreshed once a day

Message services

Public relations desk

Parking service (OUTDOOR)

Daily table reservations at the main restaurant for guests with disabilities

Baggage handling staff

Special landscaping that allows guests with disabilities to access all facility areas

GENERAL SERVICES (paid Services)

Phone, fax, photocopy

Laundry (dry cleaning, washing, ironing and tailoring)

Shopping Mall (Shops)

Transfer services

Car rental, Bicycle rental, Children's car rental

Doctor Service

Photo services

SHOPPING MALL

Market

Boutique

Hairdresser

Photographer

IMPORTANT INFORMATION

- **Quality Management Systems: 9001** Quality Management System
ISO 14001 Environment Management System
ISO 50001 Energy Management System
- **ISO 10002** Customer Satisfaction Management System
ISO 45001 Occupational Health and Safety Management System
ISO 22000 Food Safety System

- All Food and Service offerings use officially certified premium quality products and brands.
- Guests who are allergic to any food are required to report their situation to Guest Relationships when they enter the facility. Otherwise, Hotel Management is not responsible for any problems that may arise.
- Smoking is prohibited in closed spaces in general use according to the laws of the Republic of Turkey dated 19.05.2008.
- Pets are not permitted in our facility.
- Check-in time is 14:00 and departure time from the facility is 12:00. Even if the room is delivered on time, facility service uses are subject to extra charge after 12:00.
- Clothing rules may apply in some restaurants and bars in the facility. (For Dinner, buffet and A la Carte Restaurants)
- Air conditioning operating hours are automatically adjusted by the automation system according to external weather conditions in order to provide maximum comfort.
- Alcoholic beverages are not served to guests under 18 years of age, and tobacco products and drinks are not sold.
- Alcohol is not served to our guests with health risk.
- Preparatory work carried out during the opening and closing of the season may be postponed due to weather opposition.
- The beach service opening date is determined by the hotel management according to adverse weather conditions.
- Hotel management reserves the right to unilaterally make changes in all services and hours contained in Factsheet due to Pandemic, weather and similar reasons beyond one's control.
- The days on which restaurants and bars will be closed may vary depending on the weather conditions and reservation requests by the hotel management.
- It is not appropriate for hygiene and safety to take food, drink and equipment from food and beverage units to outdoor areas.
- Bathroom bouquets are given daily according to the number of people.
- The information letter with the general rules of the facility is declared to all guests by signature during the check-in process.
- Regarding the beach chair occupied without being used for a long time, the hotel authorities can take the items on the beach chair and make them empty.
- Fishing is prohibited within the swimming boundaries.
- Motor vessels cannot be used within the swimming boundaries.
- All consumables, bouquets, towels, mini bar contents, cosmetic products served in the rooms are served within the scope of all-inclusive package for daily use in the facility. It is not appropriate to take these materials out of the facility.
- Hotel management reserves the right to make unilateral changes to the services and information contained in this guide.
- Our current concept is always published on our crystalhotels.com.tr web page. Tour Operator and agencies acknowledge that these current published concepts are valid under contracts and will update this information simultaneously in their sales and marketing channels.
- **Crystal Hotels does not accept responsibility** for non-current content on Agent and Tour operators' WEB sites

PRECAUTIONS AGAINST GLOBAL WARMING IN OUR HOTELS

Natural Gas Use

Waste decomposition

Use of recycled materials

Use of energy saving system in rooms

Electrical saving lighting and sensor use

Use of sensors and aerators to save water

Solar Energy Usage

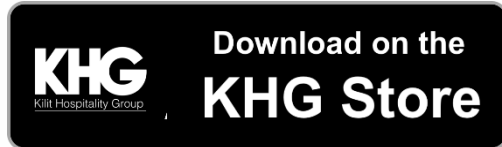


CURRENT VISUAL, VIDEO, LOGO, FACT SHEET

CRYSTAL CENTRO

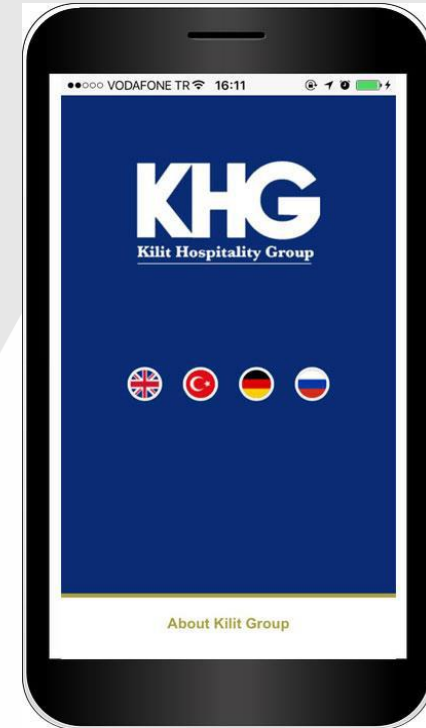
You can access all current information, fact sheet, images, logos, and videos at

www.crystalhotels.com.tr



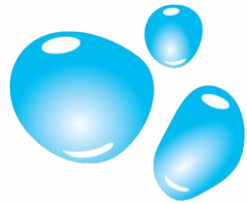
<http://acente.kilithg.com/>

Key Hospitality Group
Our Mobile Application



You can access it by downloading it from your IOS and ANDROID phones.





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