



2021 FACT SHEET & CONCEPT

ENGLISH

Opening Year	1991	Concept	Ultra All Inclusive
Renovation Year	2011	Address	Tosmur Mahallesi, 4. Sokak No:1 07400
Category	Five Star (*****)	City	Alanya - Antalya - Turkey
Company	Kaptan Otelcilik Turizm ve Tic. A.Ş	Telephone	+90 242 514 01 01
Resident Manager	mertkuloglu@kaptanhotels.com	Fax	+90 242 514 00 92
Sales & Marketing Manager	sales@kaptanhotels.com	E-Mail	info@kaptanhotels.com
Season	Summer	Web Site	http://www.kaptanhotels.com
Total Area	14.000 m2	Pet	Not Allowed

Distance and Transportation

Alanya Gazipasa Airport	37 Km.
Antalya Airport	131 Km.
Alanya City Center	4 Km.
From Hotel to The City Center	Free Shuttle Service (6 times a day/may change depend on weather conditions), Taxi (extra charge), Bus (extra charge)
Location	By The Sea

LANGUAGES

Turkish	German	English	Russian
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Accepted Credit Cards

Visa	Mastercard
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Other Services & Facilities

Free	Wi-fi (in Lobby)	Sunbeds, Mattress & Umbrella	Mini Library
	Car Park (Limited Capacity)	Safe Box (by Deposit)	Table Games
Extra Charge	Wi-fi rooms, beach, restaurant & pool (except lobby)	Room Service	Doctor
	Laundry service	Telephone, Fax & Photocopy	Shops, hairdresser, leather shop
	Moped and bike for rent	Photographer, boutique, optician	Hookah, billiards and similar games
	Transfer to the Airport	Rent a Car	Night clubs and disco tours
	Stroller	Water sports (jet skiing, parasailing)	Wellness (various massages)
	On request dinner organisation at the harbor	Special cakes for special occasions	

Service for Honeymooners

Flowers for the room	Fruit basket and 1 bottle of wine	A la Carte Dinner	1x Breakfast in the room
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Accommodation

Number of rooms	334 rooms	Hotel	5 floors
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Number of beds	700 beds	Number of Elevators	5
Room Type	Room Specifics	Room Area	Cleaning
Standard Room	Twin or French or 2+1 beds	320 Rooms (25-30 m2)	Daily cleaning and changing linen. Towel change on request.
	Sofa Bed		
	1 bathroom (shower or bathtub)		
	Balcony		
	Carpet or laminate Floor		
	Minibar		
	TV		
	Safebox		
1 Water heater			
2 Room with Connection	2 standard rooms with connection	8 Rooms (50-60m2)	Daily cleaning and changing linen. Towel change on request.
	1 twin and 1 french beds		
	2 Sofa Bed		
	2 Bathrooms with bathtub		
	2 Balcony		
	Carpet Floor		
	2 Minibar		
	2 TV		
	2 Safebox		
	1 Water heater		
Family Room	2 Room	2 Rooms (50-60m2)	Daily cleaning and changing linen. Towel change on request.
	1 twin bed and 1 french bed		
	1 Sofa Bed		
	2 Bathrooms with shower		
	2 Balcony		
	Laminate floor		
	2 Minibar		
	2 TV		
	2 Safebox		
	1 Water heater		
Disabled Rooms	1 twin bed or 1 french bed	4 Rooms (25-30m2)	Daily cleaning and changing linen. Towel change on request.
	1 Sofa Bed		
	1 Bathrooms with shower		
	Balcony		
	Carpet floor		
	Minibar		
	TV		
	Safebox		
	1 Water heater		
	*The rooms are equipped according to international standards and guidelines		



Food & Beverage

Main restaurant & 1 snack restaurant	2 A la Carte Restaurant	5 Bars	1 PATISSERIE
Icecream bar	24 Hours Room service	Diet food can be prepared	24 hours open lobby bar
Original brands for food and drink	Turkish Flat bread	Midnight Soup	Late check-in / Early check-out breakfast

Restaurant & Bar	Place	Opening hours	Details
Breakfast	Main restaurant (buffet style)	07:00 - 10:00	
Late Breakfast	Main restaurant (limited buffet)	10:00 - 11:00	
Lunch	Main restaurant (buffet style)	12:30 - 14:00	
Snack	Beach (A la carte)	12:30 - 16:00	
Dinner	Main restaurant (buffet style)	19:00 - 21:00	
Midnight Soup	Main Restaurant	00:00 - 00:45	
Late Check - in	Main restaurant (limited buffet)	21:00 - 24:00	If You wish, please contact the reception
Early check-out breakfast	Main restaurant (limited buffet)	01:00 - 07:30	If You wish, please contact the reception
A la carte dinner (on certain days)	La Costa Restaurant (Fish)	19:30 - 22:00	For 7 nights 1 x A La Carte. If you wish, please contact the Guest Relation
A la carte dinner (on certain days)	Pruva Restaurant (Italian Cuisine)	19:30 - 22:00	For 7 nights 1 x A La Carte. If you wish, please contact the Guest Relation
Sweets and pastries, fruits	Vitamin Bar	11:00 - 17:30	
Ice Cream	Vitamin Bar	11:00 - 18:00	
Tea & coffee	Vitamin Bar	10:00 - 24:00	
Turkish Flat bread	Near Aquapark and Main Pool	11:00 - 16:00	Except Sundays
Lobby Bar		24 Hours	
Moon Bar	Roof Terrace (fifth floor)	20:00 - 24:00	Due to the weather, the opening hours can change
Vitamin Bar	Near the Main Restaurant	10:00 - 24:00	
Pool Bar	Near the Main Pool	10:00 - 19:00	
Beach Bar	At the Beach	10:00 - 19:00	

Ultra All Inclusive Concept

Free drinks	Paid drinks	Mini Bar (Freedrinks)	In the room
Whiskey, Rum, Tequila, Irish Cream Liqueur, Bitter Campari, Vermouth, Vodka, Rakı, Cin, Wine, Coctail with and without Alcohol, Soda, Turkish coffee	Freshly squeezed juices, some imported alcoholic, drinks, bottled drinks	Water, soda, cola, fanta, beer (refilled daily)	Coffee and various teas



Spor. Activities

Free	Darts Game	Fitness	Pool games
	Beach Volleyball	Table Tennis	Boccia
	Water Aerobics	Water Polo	

Animation

Free	Daily tournament and games	Animation night shows (Turkish evenings)	
	Library	Amphitheater (250 persons)	

SPA Center ((09:00 - 18:00))

Free	Turkish Bath (09:00 - 18:00)	Sauna (10: 00-12: 00/16:00-18:00)	Relaxation Rooms
	Fitness (09:00 - 18:00)		

Swimming Pools

Swimming Pool	Depth	Area m2	Opening Hours
Main Pool	140-210 cm	500 m2	09:00 - 20:00
Aquapark (3 water slides)	120 cm	200 m2	10:00 - 12:00 / 14:00 - 17:00
Children's Pool	40 cm	30 m2	09:00 - 20:00

Beach & Pier (300 m2 wooden pier)

From hotel with underpass	Sand and pebble beach	Free beach chairs sunbeds, umbrellas,	Beachtowels (ree of charge)
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Kids Activities / Mini Club

Age 4-12 years	Games	Food for children	Face Painting
Mini playground	Aquapark (10:00-12:00/14:00-17:00)	Children's Pool	Children's menu in the A la Carte Rest.
Room TV with children channels	Baby carriage (for a fee)		

Conference Rooms

Up to 200 people	Sound and Projector System	Coffee Break Rooms	Smoking Rooms
Two entrances	TV room (100 persons)	TV broadcasts and for conferences	

* For Guests with allergies, we offer options for food selection

* Check in times 14:00 and check out times 12:00 noon

* On departure days, we ask our guests to LEAVE the rooms at 12:00 noon

* On request, late check out is available with an extra charge

* No alcohol served for guests under 18 years

* We are not responsible for lost and stolen items. The rooms have free safe box

* The personal details of our guests are provided by "Kaptan Otelcilik A.Ş." protected. in accordance with "Personal Data Protection Act No.6698

!!! Our hotel reserves the right to make changes to the concept due to weather conditions, guest wishes and important conditions without prior notice.