

Helya Beach Resort Hotel FACT SHEET - 2022 / 2023



Winter & Summer 22/23

Valid from 01/05/2023 to 31/10/2023

General Informations						
Name of the Hotel	Helya Beach Resort	Category (Stars)	4 Stars	Date of Fact Sheet Update	27/02/2023	
Board	Ultra All Inclusive (UAI)					
Opening Date	1994					
Last Renovation Date	Winter 22/23 (Nov 22 - March 23).					
Size Area (Ha/m2)	08 Hectares (80 000 sqm / m2)					
Telephone	Hotel: +216 73 521 100 ** Sales Offices in So	usse: +216 73 277 850 / +216 22 30	08 278			
Fax	Hotel: +216 73 521 723					
Web Site Hotel. GIATA Ref.	www.HelyaBeach.com Photos, Video, Logos	. can be downloaded from our web site	. GIATA Ref :			
Photos, Fact Sheets Download	from (Google Drive Link) : https://drive.google.com/dr	ive/folders/1fxFNQf-hRqjNkpE0xHP1Aoh	n6vCw5lQb-?usp=sharing			
E-mails	Booking: booking@HelyaBeach.com ** Finance:	daf@HelyaBeach.com ; compta.debi	teur@HelyaBeach.com ** Booking	: Direction@HelyaBeach.co	om	
Post / Mail Address	Hotel "Helya Beach Resort ". Zone Touristique S	kanes Monastir. Tunisia	** Sales : ha	assene.brahim@ha-consulti	ing.tn	
Location. Name of Hotel Nearby	Left (looking to the sea): Hotel Bella Vista	Right (looking to the sea): Hotel Kuri	iat Palace Opposite (ii	n front off) : Monastir Aiport		
Location Google Map / GPS :	Latitude: 35.76088 Longitude: 10.74749 Google I	/lap : https://goo.gl/maps/Ji3eM4uKNEY	kebaj7			
Distance from Airports	Monastir Airport (MIR): 05 minutes / 0,5 km. Enfidha Airport (NBE): 55 minutes / 62 km. Tunis Airport (TUN): 120 minutes / 168 km.					
Nearest City / Town / Attractions / Distance	Monastir / Medina= 08 Km (Driving: 10 minutes) * Sout Km (Driving: 35 minutes) * Marina Cap Moanstir = 09 km				urse = 29	

Hotel Building					
Designation	Main Buildings	Number of floors / levels	Lifts	Total Number of Rooms	
Main Buildings	1 Main Building	4	2	320	
Anex Buildings					
Bungalows					

	Miscellaneous					
Disabled Rooms	YES / NO	Yes	Total Number of Rooms	2	Room Type	Double / Twin MB
Connecting Rooms	YES / NO	No	Total Number of Rooms	0	Room Type	
No Smoking Rooms (Smoking Possible in Balcony/ Terasse)	YES / NO	Yes. All.	Total Number of Rooms	320. All Rooms.	Room Type	All
Pets Allowed	YES / NO	No	Conditions	No		
Deposits (Fees) upon Check In : Ammount (Per Room / Per Person / Per Stay / etc)	YES / NO	Yes		Pool / Beach Towel : 10 Euro (+-33 Animation & Sport Equipment : 10		Deposit Card at Reception. Deposit Card at Reception.
Lost (Fees) of Room Key, Key Ring (Porte Clés), Key Card, All Inclusive Bracelet.	YES / NO	No	Conditions	Room Key + Key Ring : 20 Euro (+ Magnetic Key Room Card : 10 Euro All Inclusive Bracelet (Plastic or Te	o (+-33 TND) / Key Card.	Paid at Reception. Paid at Reception. et Paid at Reception.

Check-in time	From 14:00
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Check Out time Room	Before 12:00
Check Out time Hotel	Before 14:00

No Smoking or Vaping All Hotel Indoor Areas : Lobby Lounges, Restaurants, Bars, Rooms, Spa ...





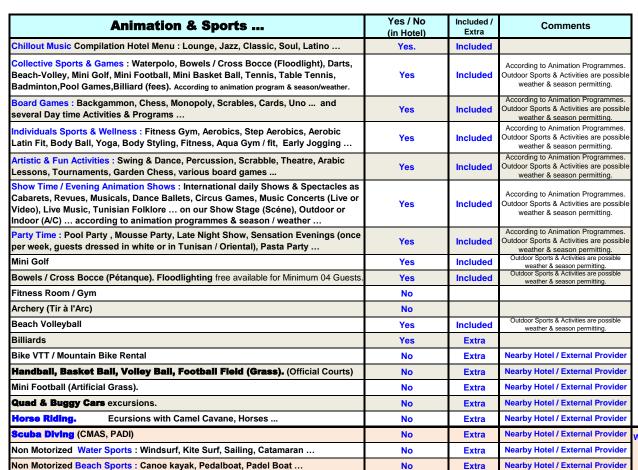


Food & Meals	Hours	Name of Restaurant file	Buffet	Fixed Menu
Breakfast	06:00 - 10:00	The Kitchen (Main Restaurant)	Yes. Buffet.	
Late Breakfast	10:00 - 11:00	Summer : The Sacré Bistro. Winter : Lobby Bar.		According to Hotel Program.
Lunch	12:30 - 14:30	The Kitchen (Main Restaurant)	Yes. Buffet.	03 Choice Menus, in Winter if Hotel have less than 50 Guests in House.
Snacks / Fast Food	10:00 - 00:00 (June-Sept)	Summer : The Sacré Bistro. Winter : Lobby Bar.		According to Hotel Program.
Afternoon Snaks	15:00 - 17:00	Summer : The Sacré Bistro. Winter : LobbyBar		According to Hotel Program.
Dinner	Winter : 18:30 - 21:00 Summer : 19:00 - 21:30	The Kitchen (Main Restaurant)	Yes. Buffet.	03 Choice Menus, in Winter if Hotel have less than 50 Guests in House.
Night Snacks	23:00 - 00:00	Summer : The Sacré Bistro. Winter : LobbyBar		According to Hotel Program.

A La Carte Restaurants (Number	= 02)				
Name	Cuisine	Hours	Free / Extra (UAI)	Reservation in a	
- Tulio	- Calonio	1104.0	11007 = 2411 4 (0711)	YES	NO
The Sacré Bistro	Mediterranean.	19:30 - 22:00	Free. Included for UAI Guets.	Yes	
The Gourmet	Tunisian & Oriental.	19:30 - 22:00	Free. Included for UAI Guets.	Yes	
Usage A La Carte Restaurants for Al Guests No Limit, Just Booking / Reservation in advance. Free : Included in Ultra All Inclusive. Extra :			usive. Extra : Agains	st Charge.	

Bars & Lounges	Included / Extra	(UAI)	Hours
The Bourbon : Lobby Bar (Indoor A/C + Terrace)	Included Drinks : Soft (Hot & Cold	I), Local Acohols.	Summer (May - October) = 08:00 (Morning) - 00:00 (Midnight)
The Bourbon : Lobby Bar (Indoor A/C + Terrace)	Included Drinks : Soft (Hot & Cold	I), Local Acohols.	Winter (November - Marsh) = 24 / 24 H
The Arabica : Moorish Oriental Coffee (Indoo A/C + Outdoor Terrace Pergola).	Included : Tunisian Tea & Coffee.	Extra : Chicha.	16:00 - 00:00 (Midnight)
The Blue : Pool Bar 1 (Outdoor Terrace Pergola)	Included Drinks : Soft (Hot & Cold	I), Local Acohols.	Summer (May - October) = 10:00 - 00:00
The Sacrè Bistro : Pool Bar 2 (Indoo A/C + Outdoor Terrace Pergola).	Included Drinks : Soft (Hot & Cold	I), Local Acohols.	Summer (May - October) = 24 / 24 H
La Cabane : Beach Bar (Outdoor)	Included Drinks : Soft (Ho	t & Cold).	Summer (\pm May / \pm October) = 10:00 (Morning) - 18:00 (Afternoon).
The Kano Beach Lounge: Beach Bar & Restaurant (Outdoor Terrace Pergola). Not included in UAI Concept.	Against charge : Food (A la Carte Cold Drinks, Alcohols (Local &		Summer (June / September) = 10:00 (Morning) - 18:00 (Afternoon)

Animation Info's						
ANIMATION	Yes / No	Included / Extra	Comments			
Day Time Animation (Pool, Beach Activities & Sports). From 10:00 to 18:00 (Daily).		Yes	Included.	Oct - June : Kinder Disco : 20:30 (30 min). Animation Show : 21:30 (60 Min). July - Sept : Kinder Disco :21:00 (30 min). Animation Show : 22:00 (60 Min).		
Evening Time Animation (Animation Shows). From	om +- 21:30 to 23:00 (Daily).	Yes	Included.	Spectacle Stage (Animation	Show) : Pool Terrace in Summer & Ballroom Indoor in Winter	
Animation Languages	French, English, Italian,			Animation Team Size Aprox : 10 to 12 Animators in Summer. 04 to 06 Anim		
O Ammadon Euriguages	German, Russian, Arabic.			(Animators)	Winter.	



Motorized Water Sports: Water Skiing, Banana Boat, FlyFish, JetSki, Parasailing ..



later & Beach Sports are possible weather & season permitting, in Summer Season, from May to October.

Nearby Hotel / External Provide

Golf	Yes / No (in Hotel)	Included / Extra	Comments	
Flamingo Golf Course (18 Holes). Info / Booking : www.golfflamingo.com Kantaoui Golf Course (18 Holes). Info / Booking : www.kantaouigolfcourse.com.tn	No	Extra		astir : Distance: 08 km / Driving: 15 Distance: 30 km / Driving: 35 min.

No

Extra

Tennis Courts	Yes / No	Included / Extra	Comments	
Tennis Courts	Yes. In hotel.	Included	Booking in advance.	
Number	3	Included	Booking in advance.	
Ground Courts : 04 Hard (Quick) or 02 Sandy (Terre Battue).	03 Hard	Included	Booking in advance.	
Tennis Courts Floodlighting	Yes	Extra	50 TND (± 15 €) / Hour / Court	Booking & Payment : at Reception.
Tennis Equipments : Tennis Racket (Raquette de Tennis) + 4 Tennis Balls.	Yes	Extra	20 TND (± 6,5 €) / Hour/ Racket	Booking & Payment : at Reception.
Tennis Lessons. Booking in advance.	Yes (Collective)	Included	33 TND (± 10 €) / Hour/ Person	Booking & Payment : at Reception.



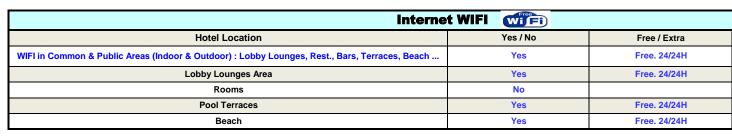


Childre	en's & Kids Info's (04 - 12 Years)	W Fi	
Designation	Yes / No	Free / Extra	Hours
Baby Sitting (04-11,99 Years): Against Charge, in the Mini Club from 16:00 to 00:00 by Hotel Staff (Booking 01 day in advance).	Yes	Extra. 30 TND (± 10 €) / Hour. Booking & Payment at Reception.	16:00 - 00:00
Baby Cot / Infant Bed in the Rooms	Yes	Free	
Mini Club (04 - 11,99 Years): Mini (04-07 Years), Junior (08-12 Years). Child are supervised by Animation Mini Club Staff Team, and divided in Groups according to their ages. Playroom Indoor (A/C),Satellite TV,Wi-Fi, DVD Movies HomeTheatre, PlayStation4® Games. Outdoor Playground with shade. Games & activities adapted for every age supervised by qualified Animation Kids Team. Opening Hours 09:30 - 12:30 & 14:30 - 17:30. 7/7. Adapted Buffet Corner in Main Restaurant (Space & Furniture). A big Show made by kids every 2 weeks. Kids Mini Golf, Kids Bowels / Bocce.	Yes	Free	09:30 - 17:30
Baby Chairs in Restaurants	Yes	Free	
Indoor Play Ground (Mini Club)	Yes	Free	09:30 - 17:30
Outdoor Play Ground with Shade (Toboggans, Games)	Yes	Free	
Indoor Separated Chlidren Pool	Yes	Free	10:00 - 18:00
Outdoor Separated Chlidren Pool	Yes	Free	10:00 - 18:00
Baby Carriage (Buggy), Baby Potty Seat, Baby Bathtube, Bottle Warmer for Rent	No		
Infants (00-02 Years) Food / On Request	Yes. On Request (Main Buffet Restaurant)	Free	
Children's (02 - 12 Years) Buffet in Main Buffet Restaurant	Yes. In Main Buffet Restaurant. Lunch + Dinner.	Free	

Teen's & Ado Info's (12 - 16 Years) 👚						
Designation	Yes / No	Free / Extra	Hours			
Teenagers Club (13-16 Years): Adapted Space & Furniture, XboxOne® or PlayStation4® Games, Special Animators & Special Animation Program, several Activities, Sports, Fun and much more Adapted Space & Furniture in Main Rest. (High Tables & Chairs). Always Connected with the Wi-Fi in the entire Hotel (Indoor & Outdoor). Sports Tournament.		Free	10:00 - 12:00 & 14:00 - 17:00 in Summer Season from May to October for School Holidays.			

Conference & Meeting Facilities me					
Room Names	Capacity / Pax	Size (sqm/m2)	Audio Visual Equipments (Yes / No)		
Meeting Room 1 (The Ballroom)	300	250 sqm/m2	Yes		
Meeting Room 2 (Chopin)	60	51 sqm/m2	Yes		
Meeting Room 3 (Mozart)	40	30 sqm/m2	Yes		

Additional Hotel Facilities	Yes / No	Free / Extra	Hours	Additional Hotel Facilities	Yes/No	Free / Extra	Hours
Credit Cards accepted	Y	es. Visa + Maste	ercard.	Car Parking (indoor/outdoor)	Yes	Free (Outdoor)	24/24H
Money Exchange	Yes		24/24H	Car Rental (External Provider)	Yes	Extra	24/24H
Shops, Bazars	Yes	Extra	09:00 - 22:00	Balroom (Indoor) or Space Outdoor : Animation Shows	Yes		All Year
Doctor, Nurse.	Yes	Extra	24/24H (On Request)	Business Center Services (At the Reception)	Yes.	Extra	08:00 - 16:00
Laundry Service	Yes	Extra	08:00 - 16:00	Internet Corner with Computers in Lobby	No		
Hairdresser's (in the Spa)	Yes	Extra	09:00 - 19:00	Mobile Phone Fast Chargers (Samsung, Iphone). Limited number	Yes	Deposit 30 Euro	24/24H
Beauty Care Center (in the Spa)	Yes	Extra	09:00 - 19:00	Multi Sockets (Multiprises - 04). Limited number.	Yes	Deposit 10 Euro	24/24H







Extra / Price (Per Hour / Per Day ...)

	Pools	WFI	Free : Sunbed & Matt	ress, Umbrella (Parasol). Dep	osit : Beach
Outdoor Swimming Pools	Size (m2)	Sweet water/Sea water	Heating / Period	Hours	Free / Extra
1- Relax Pool (Main Outdoor Pool 1). Pool Open all Year Depth (Profondeur): from 60 cm to 160 cm. With Separated Area for Child (Depth from 80 cm to 80 cm)	402 sqm/m2 (23m x 17m)	Sweet Water	No	09:00-18:00 with Life Gard	Free.
2- Active Pool (Outdoor Pool 2). Pool Open all Year Depth (Profondeur): from 35 cm to 160 cm. With Separated Area for Child (Depth from 35 cm to 80 cm)	385 sqm/m2 (35m x 11m)	Sweet Water	No	09:00-18:00 with Life Gard	Free.
3- Pool with Sildes (Outdoor Pool 3). Pool Open all Year. Slides Open only in Summer (May / Oct). Depth (Profondeur): 150 cm.	207 sqm/m2 (18m x 11m)	Sweet Water	No	09:00-18:00 with Life Gard	Free.
4- Paddling / Wading Pool for Children (Pataugeoires). Pool Open all Year. Depth (Profondeur): 50 cm.	20 sqm/m2 (Diameter 5m)	Sweet Water	No	09:00-18:00 with Life Gard	Free.
Indoor Swimming Pools	Size (m2)	Sweet water/Sea water	Heating / Period	Hours	Free / Extra
5- Indoor Pool (Open all Year). (Profondeur) : from 100 cm to 200 cm. With Separated Area for Child (Depth : 100 cm)	60 sqm/m2 (10m x 06m)	Sweet Water	Heated from +- November to +- April (Winter).	10:00-18:00 with Life Gard	Free.

Aquapark - Toboggans							
	Yes / No	Free / Extra	Hours	Number of Slides (for adults/ for kids)	Pool Heated / Not Heated		
Mini Aquapark - Slides & Toboggans	Yes. Toboggans / Slides (for Child 04-12 Years / Max 120 cm).	Yes	from 10:00 to 12:00 & from 14:30 to 17:00	4 Slies (2 Spiral, 1 Tunnel, 1 Piste)	Not Heated		
	Yes. Toboggans / Slides (for Adults +12 Years).	Yes	from 10:00 to 12:00 & from 14:30 to 17:00	4 Slies (2 Spiral, 1 Tunnel, 1 Piste)	Not Heated		

Beach Info's							
Distance from Hotel to the Beach	Hotel Beach Front. Private Beach.	Road Between Hotel & the Beach. Cars Road Between Hotel & the Beach	No. No.				
Length of the Hotel own Beach Front	500 metres	Walking Road / Allée between Hotel and the Beach	No				
Private Beach	Yes	Jetty own by the Hotel	No				
Sandy Beach	Yes	Internet Wifi	Yes. Free.				

Beach & Pools EquipmentsDesignationYes / NoFree / ExtraSunbed & Mattress, Umbrella (Parasol).YesFreeTowels - Pool & BeachYesFree. Deposit : +- 32 TND (10 Euro) / Towel, at the Reception at Check In.Beach or Pool Private Gazebo (for 02 Persons)YesAgainst Charge.

	Room Categories / Description						
Room Category / Comfort	Room Type 1	Room Type 2	Room Type 3	Room Type 4	Room Type 5	Room Type 6	
(Double/Triple, Family Rooms, Junior Suite)	Twin/Double Garden View GV (Vue / Côté Jardin)	Twin/Double Sea View SV (Vue / Côté Mer)	Family Room Standard (Fourbedded Room)	Family Room Superior (2 Bedrooms Sparated)	Junior Suite SV (1 Bedroom,1 Bath,1 Livingroom)	Twin/Double GV Disabled Room	
Total Number of Rooms = 320 (MB : Main Building)	90	130	80	20	2	2	
Room Size (Bedroom + Bathroom + Balcony / Ter)	24 - 26 sqm/m2	24 - 26 sqm/m2	26 - 28 sqm/m2	36 - 38 sqm/m2	36 - 38 sqm/m2	24 - 26 sqm/m2	
Number of Separated Rooms inside (Bedrooms, Living room, Dining Room)	1	1	1	2 2 TV. One TV for each Room.	2	1	
Interior Door (Door between Bedroom and Living Room or between 2 Bedrooms)	0	0	0	1	1	0	
Number of Beds in Room. Type of beds : king-size, french, Twin, single	Double Bed : 160 x 200 cm. Or 02 Twin Beds 100 x 200 cm	Double Bed : 160 x 200 cm. Or 02 Twin Beds 100 x 200 cm	Double Bed : 160 x 200 cm. + 02 Twin Beds 100 x 200 cm	Double Bed : 160 x 200 cm. + 02 Twin Beds 100 x 200 cm	Double Bed : 160 x 200 cm.	Double Bed : 160 x 200 cm. Or 02 Twin Beds 100 x 200 cm	
Additional Extra Bed (Sofabed, Standard Bed, Bunkbeds)	Triple use : Sofa Bed or Additional Bed (80 x 200 cm)	Triple use : Sofa Bed or Additional Bed (80 x 200 cm)	2 Twin Additional Beds (80 x 200 cm)	2 Twin Additional Beds (80 x 200 cm)	Triple use : Sofa Bed or Addtional Bed (80 x 200 cm)	No Triple use	
High Grade Comfort Mattress . Matelas Orthopédique Confort Haut de Gamme.	Height / Hauteur : 18 - 26 cm	Height / Hauteur : 18 - 26 cm	Height / Hauteur : 18 - 26 cm	Height / Hauteur : 18 - 26 cm	Height / Hauteur : 18 - 26 cm	Height / Hauteur : 18 - 26 cm	
High Grade Pillowcase / Tale d'oreiller de haute qualité : 60 x 80 cm. Soft / Tender (Tendre) or Hard (Dur).	Single Bed (2 Pillows per Bed): 1 Soft + 1 Hard. Double Bed (4 Pillows per Bed): 2 Soft + 2 Hard.	Single Bed (2 Pillows per Bed): 1 Soft + 1 Hard. Double Bed (4 Pillows per Bed): 2 Soft + 2 Hard.	Single Bed (2 Pillows per Bed): 1 Soft + 1 Hard. Double Bed (4 Pillows per Bed): 2 Soft + 2 Hard.	Single Bed (2 Pillows per Bed): 1 Soft + 1 Hard. Double Bed (4 Pillows per Bed): 2 Soft + 2 Hard.	Single Bed (2 Pillows per Bed): 1 Soft + 1 Hard. Double Bed (4 Pillows per Bed): 2 Soft + 2 Hard.	Single Bed (2 Pillows per Bed) 1 Soft + 1 Hard. Double Bed (4 Pillows per Bed) 2 Soft + 2 Hard.	
Soft White Duvet (Couette Blanche).	1 Duvet per Bed (Single or Dble) 1 Extra Duvet per Bed in Closet 1 Couette par Lit (Single ou Dble) 1 Couette Supl par Lit au placard	1 Duvet per Bed (Single or Dble) 1 Extra Duvet per Bed in Closet 1 Couette par Lit (Single ou Dble) 1 Couette Supl par Lit au placard	1 Duvet per Bed (Single or Dble) 1 Extra Duvet per Bed in Closet 1 Couette par Lit (Single ou Dble) 1 Couette Supl par Lit au placard	1 Duvet per Bed (Single or Dble) 1 Extra Duvet per Bed in Closet 1 Couette par Lit (Single ou Dble) 1 Couette Supl par Lit au placard	1 Duvet per Bed (Single or Dble) 1 Extra Duvet per Bed in Closet 1 Couette par Lit (Single ou Dble) 1 Couette Supl par Lit au placard	1 Duvet per Bed (Single or Dble 1 Extra Duvet per Bed in Close 1 Couette par Lit (Single ou Dbl 1 Couette Supl par Lit au placar	
Occupancy : Minimum / Maximum Pax per Room (Adults & Childs. 0 Ad + 0 Chd)	Min 01 / Max 03 Pax 2+0 or 2+1 or 1+1 or 1+2 or 1+0 or 3+0	Min 01 / Max 03 Pax 2+0 or 2+1 or 1+1 or 1+2 or 1+0 or 3+0	Min 04 / Max 04 Pax 2+2 or 3+1	Min 04 / Max 04 Pax 2+2 or 3+1	Min 02 / Max 03 Pax 2+0 or 2+1	Min 01 / Max 02 Pax 2+0 or 1+0	
Rooms : Main Building (MB) or Bungalows (Bung)	MB	MB	MB	MB	MB	MB	
View (Garden, Pool, Sea View, Sea Side View)	"GV" : Garden View / Side (Vue / Côté Jardin)	"SV" : Sea View (Vue Mer)	"GV" : Garden View / Side (Vue / Côté Jardin)	"GV" : Garden View / Side (Vue / Côté Jardin)	"SV" : Sea View (Vue Mer)	"GV" : Garden View / Side (Vue / Côté Jardin)	
Floor Covering Rooms (Carpet, Tiles)	Tiles / Ceramic.	Tiles / Ceramic.					
Balcony, Terrace , French Balcony, Furniture	Balcony or Terrace with 2 Chairs & 1 Low Table.	Balcony or Terrace with 2 Chairs & 1 Low Table.	Balcony or Terrace with 2 Chairs & 1 Low Table.	Balcony or Terrace with 4 Chairs & 1 Low Table.	Balcony or Terrace with 2 Chairs & 1 Low Table.	Balcony or Terrace with 2 Chairs & 1 Low Table.	
Air Conditioning (AC) / Heating. Central or Split. Hours : from ± 10 H to ± 24H, According to Seasons.	Central Air Condition / Heating Air Condition : from June to Sept. May & Oct : according to weather Heating : from December to March. Nov & April : according to weather	Central Air Condition / Heating Air Condition : from June to Sept. May & Oct : according to weather Heating : from December to March. Nov & April : according to weather	Central Air Condition / Heating Air Condition : from June to Sept. May & Oct : according to weather Heating : from December to March. Nov & April : according to weather	Central Air Condition / Heating Air Condition : from June to Sept. May & Oct : according to weather Heating : from December to March. Nov & April : according to weather	Central Air Condition / Heating Air Condition : from June to Sept. May & Oct : according to weather Heating : from December to March. Nov & April : according to weather	Central Air Condition / Heating Air Condition : from June to Sept. May & Oct : according to weather Heating : from December to March Nov & April : according to weather	
TV Satellite	TV Satellite (+-50 Channels)	TV Satellite (+-50 Channels)					
WI-FI Internet (Free or Extra)	No. Not Available.	No. Not Available.					
Hair Dryer in the Rooms (free OR extra charge)	Yes (in Bathroom). Free	Yes (in Bathroom). Free					
Mini Fridge (Free or Extra)	Yes. Free. Filled only the day of Arrival with 1 Still Water (1,5 L).	Yes. Free. Filled only the day of Arrival with 1 Still Water (1,5 L).	Yes. Free. Filled only the day of Arrival with 1 Still Water (1,5 L).	Yes. Free. Filled only the day of Arrival with 1 Still Water (1,5 L).	Yes. Free. Filled only the day of Arrival with 1 Still Water (1,5 L).	Yes. Free. Filled only the day o Arrival with 1 Still Water (1,5 L)	
Room - Courtesy Tray Set (Kettle, Tea, Coffee, Milk, Water, Biscuits). Plateau de Courtolsie - Chambre (Bouilloire, Thé, Café, Lait, Eau, Buiscuits)	No	No	No	No	Yes. Infusion Bags (Sachets Infusion) : 2 Verbena (Verveine), 2 Green Tea (Thé vert), 2 Coffee(Nescafé), 2 Biscuits, 1,5 L Water (Eau). Kettle (Bouilloire) of 0,5 L.	No	
Room Service (free OR extra charge)	No	No	No	No	No	No	
Safe Box (Digital / Laptop Size)	Yes. Free. Digital.	Yes. Free. Digital.					
Telephone (Interior)	Yes	Yes	Yes	Yes	Yes	Yes	
Room Cleaning Periods (Frequence)		Once	Per Day. 7/7 Days. Period of cha	anging bed sheets (once per da	y).		



Room Category / Comfort	Room Type 1	Room Type 2	Room Type 3	Room Type 4	Room Type 5	Room Type 6
(Double/Triple, Family Rooms, Junior Suite)	Twin/Double GV (Côté Jardin)	Twin/Double Sea View (Vue Mer)	Family Room Standard (Fourbedded Room)	Family Room Superior (2 Bedrooms Sparated)	Junior Suite SV (1 Bedroom,1 Bath,1 Livingroom)	Twin/Double Premium Disabled Room
Bathrobes, slippers	No	No	No	No	Yes	No
Number of Bathrooms	1	1	1	1	1	1
Bathtub & Shower Combined, or, Shower Cabine	Yes.	Yes.	Yes.	Yes.	Yes.	Yes.
Shower Cabin						
Shower Cabin + Bathtub						
Bath Amenities Standard. Produits d'Acceuil Salle de Bain.	Yes. Soap, Shower Gel & Shampoo.	Yes. Soap, Shower Gel & Shampoo.	Yes. Soap, Shower Gel & Shampoo.	Yes. Soap, Shower Gel & Shampoo.	Yes. Soap, Shower Gel, Shampoo Vip Ameneties.	Yes. Soap, Shower Gel & Shampoo.
Tea & Coffee Facilities/ Electric Water kettle (Daily)	No.	No.	No.	No.	No.	No.
Jacuzzi (in Bathroom, Terrace/Balcony)						
Private Pool						
Private Sauna						
Honeymoon Couples : VIP Treatment	Yes. (Free the Day of Arrival).	Yes. (Free the Day of Arrival).	Yes. (Free the Day of Arrival).	Yes. (Free the Day of Arrival).	Yes. (Free the Day of Arrival).	Yes. (Free the Day of Arrival).

"Baby Pack" Package (00-03 years) - ENG "Bébé Pack" Forfait (00-03 ans) - FR From Summer 2024 / A partir de l'Eté 2024	ENG: "Baby Pack" Package: Baby will find in the parents room on the day of arrival, Baby Cot / Bed, Changing Table / Bathtub, Mini Fridge, Bottle Warmer, Mineral Water (1.5L /Day), Baby Phone, 2 Baby games, Baby Wipes (72 pieces), Baby Soap (Johnson or similar, ±150g), Spare Baby Diapers (40 Diapers, Unisex): Diapers Sizes: 05-10 kg (M) or 09-18 kg (L) or 15-25 kg (XL). "Lilas Bébé Confort Max" or "Libero Peaudouce" or similar. info's: www.lilasbebe.com.tn/confort_max.php or www.sancella.com.tn/gamme- peaudouce.php Local Products. FR: "Bébé Pack" Forfait: Le Bébé trouvera dans la chambre des parents le jour d'arrivée, Lit bébé, Table à langer / Baignoire, Mini Réfrigérateur, Chauffe-biberon, Eau minérale (1,5L /Jour), Baby Phone, 2 Jeux pour Bébé, Lingettes bébé (72 pièces), Savon bébé (Johnson ou similaire, ±150g), Couches Bébé (40 Couches/Unisexe): Tailles des Couches: 05-10 kg (M) or 09-18 kg (L) or 15-25 kg (XL). "Lilas Bébé Confort Max" or "Libero Peaudouce" or similar. info's: www.lilasbebe.com.tn/confort_max.php or www.sancella.com.tn/gamme-peaudouce.php Produits Locaux.	Price: 80 Euro / Baby / Week. ±260 TND / Baby / Week. (Net Rate. Discounts Not Applicable) Week = 07 Days.	Booking in advance with Baby Diapers Size. According to Hotel availibility. Booking & Payment: at Hotel on Check In, or via Tour Operators & Travel Agencies (Voucher). Réservation à l'avance avec taille Couches Bébé. Selon dispo hôtel. Réservation & Paiement: à l'hôtel au Check In, ou via les Tours Opérateurs & Agences de Voyages (Voucher).
VIP Treatment	VIP Treatment (for 01 or 02 Persons): for the Day of Arrival = Flowers, Fruits, Pastries, Wine (0,75 L), Soft Drinks in Mini Fridge (1,5 L Still water, 1 L Sparking water, 1 L Soda).	Price: 20 Euro / Room. ± 66 TND / Room. For the Day of Arrival. (Net Rate. All Discounts are Not Applicable).	Booking & Payment : at the Hotel on Check In. Réservation & Paiement : à l'hôtel au Check In.
VIP Prestige Guest Treatment	VIP Prestige Treatment (including): One of the Best Rooms: Spacious Room with Double Bed, nice view, Upgrade to Sea Side View. Vip Amenities (Daily): Bathrob, slippers, Soap, Shower Gel, Shampoo Vanity Set, Conditionner, Body Lotion, cleansing cotton, Dental Kit, Shaving Kit, Sewing Kit, Shoe Shine Sponge some of them / or similar. Pool / Beach Towels (Daily): in the Room. VIP Treatment (The day of arrival): Flowers, Fruits or Pastries, Red Wine (0,75 L). Daily: Soft Drinks in Mini Bar (1,5 L Still water, 1 L Sparking water, 1 L Soda). Room Cleaning: 2 Times per Day (Morning & Afertnoon +- 19:00). 2 Sunbeds & Parasols / Umbrella in Pool & Beach (Booked Daily). SPA Special Discouns: -10% on Treatments & Cures. Special Colour of the "Al Vip Bracelet": during all stay. Courtesy Tray Set for Tea & Coffee Drinks (Plateau de Courtoisie pour Thé & Café): filled daily.	Price: 20 Euro / Room / Day ± 66 TND / Room / Day. (Net Rate. Discounts Not Applicable). Minium Stay 07 Days.	Booking in advance. According to Hotel availibility. Booking & Payment : at Hotel on Check In, or booked via Tour Operators & Travel Agencies (Voucher). Réservation à l'avance. Selon dispohôtel. Réservation & Paiement : à l'hôtel au Check In, ou réservé via les Tours Opérateurs & Agences de Voyages (Voucher).

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