

## Jaz Amara Hotel Info

## All Inclusive Concept

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<u>Meal Plan</u>	<ul> <li>With the All-inclusive Concept you will enjoy the following services and facilities (included in your package): <ul> <li>Breakfast, lunch &amp; dinner in buffet style at the main restaurant.</li> <li>Light snacks at the pool bar.</li> <li>Selection of lunch snacks served at the beach bar from 12:00 till sunset</li> <li>Hot drinks at all bars according to the published opening time.</li> <li>Tea time in the afternoon with selection of cake, tea, and coffee in the pool and beach bars.</li> <li>Soft drinks and local alcoholic and non-alcoholic drinks at all bars according to published opening time.</li> <li>Ice cream served at the beach and pool bars.</li> <li>Gala dinner buffet once a week at the main restaurant.</li> <li>Management reception cocktail once a week.</li> <li>A la carte dinner at the Asian dinner upon reservation.</li> <li>Free meal once per stay at the Asian A' La Carte restaurant.</li> </ul> </li> <li>Cash payment is not allowed at any of the hotel outlets.</li> <li>Room card and bracelets to be handed upon check out at the hotel front desk.</li> </ul>
<u>The Main Restaurant</u>	Located on the first floor of the main building with an outdoor seating area overlooking the sea. Breakfast time from 07:00 till 10:00 Lunch time: from 12:30 till 14:30 Dinner time: from 18:30 till 21:30 All drinks hot & cold, local alcoholic & non-alcoholic are included. For Health & Hygiene reasons, it is NOT permitted to take any food or drinks out of the restaurant. Violation of this rule will cause extra charge to the room bill.
The Lobby Bar	Open daily from 10:00 till 00:00
<u>The Beach Bar</u>	Open daily from 09:00 till 17:00 Snacks daily from12:00 till 15:00 Tea time from 15:00 till 17:00
<u>The Pool Bar</u>	Open daily from 09:00 till 17:00 Late breakfast daily from 10:00 till 12:00 Snacks daily from12:00 till 15:00 Tea time from 15:00 till 17:00
<u>Dress Code</u>	Swimwear is not to be worn in the Lobby & Reception areas or in the Restaurants during breakfast, lunch and dinner. Shorts are not permitted in the in the main restaurant during dinner time.
	Being topless for ladies on pool or beach areas of the hotel are not permitted.
In-room Services	Water bottles served in the room and replenished daily. Tea and coffee making facilities replenished daily. Daily Turn Down service with good night sweets. Bathrobes & Slippers
Non-Smoking	Non-smoking policy is applied at all dining areas indoor and outdoor, as well as all indoor public areas of the hotel.
<u>Entertainment</u>	Daytime sports activities as well as evening entertainment programs are communicated and published daily in our newsletter. More information can be always provided by our animation and entertainment team.



<u>Mivida Spa</u>	Mivida Spa opens daily from 9:00 to 19:00. Prior reservation is preferred. Fitness room and gym are included.
Jazzy Kids Club	Jazzy Kids Club opens daily from 10:00 till 12:30 and from 15:00 till 17:00. Various kids and teenagers activities are provided for kids starting from for 4 years old.
Payment Methods & Foreign currency	The hotel accepts cash payment as well as and all international credit cards. ATM machine is available at the hotel entrance for currency exchange and cash withdrawal
Internet Service	Free limited WIFI services covering all rooms and hotel public areas. Please contact reception to receive the password.
Pool & Beach Towels	Available inside the rooms with daily refreshment.
<u>Safe Box</u>	A digital safe box is available in the room free of charge. Usage instruction paper in different languages is located above the safe box. Safe door to be kept open before checkout. The hotel is not held responsible for valuable items left outside the safe box or in an open safe box.
<u>Mini Bar</u>	Minibar is available at the room and stocked with daily replenished items at extra charge.
Room Cleaning Time	Times for room cleaning: daily from 09:00 till 16:00. For preferred cleaning timing, requests can be communicated with the front desk. Kindly note that if your safe box is open, we will not be able to clean the room.
<u>Private Laundry &amp; Dry</u> <u>Cleaning</u>	Available upon request at extra charge
Pool & Beach Rules	Beach & Pools opening time: Summer time from 07:00 till 18:00 Winter time from 07:00 to17:00
	<ul> <li>Important information:</li> <li>Swimming is at your own risk</li> <li>Children must always be under parents' supervision.</li> <li>Diapers for kids not allowed in the swimming pools.</li> <li>No reservation of sun beds is allowed.</li> <li>No running, no jumping is allowed.</li> <li>Swimming is only with swimwear allowed and topless bathing is not allowed.</li> <li>Do Not swim when beach is not patrolled by lifeguards.</li> <li>Do Not swim outside the marked areas and when the red and yellow flags are up.</li> <li>Do Not swim directly after a meal or under the influence of alcohol.</li> <li>Do Not swim when beaches &amp; Pools are closed.</li> <li>The Hotel Management is not liable for any accident, injury or loss of personal belongings.</li> </ul>
<u>Doctor</u>	Clinic opening time: from 09:00 till 13:00 and from 17:00 till 20:00. In emergency cases please dial Ext. # 0 (24 Hrs). Doctor services are for extra charge, please agree on clinic prices before proceeding with treatment services.



Limousine Service	For the Limousine Service & price list please contact the front desk.
<u>Hotel Regulations and</u> <u>Health &amp; Safety</u>	<ul> <li>Please refrain from entering roof tops of the buildings. Any damage or accident will beon your own risk. The Hotel Management will not take any responsibility for claims.</li> <li>Room equipment are the guest's responsibility from the check in time and the Management is not responsible for any damage of hotel property; this is on the guests' own responsibility and any damage will be charged directly on the room bill</li> <li>For Health &amp; Safety reasons, children should be always supervised by an adult duringtheir stay in the hotel.</li> <li>For your own safety, please ensure that children are always supervised while using or playing in the balcony and do not leave your children alone in the room. We recommend that you refrain from climbing, leaning on or over the balconies.</li> <li>For Health &amp; Hygiene reasons, we kindly request not to bring food or beverages from outside of the hotel.</li> <li>Please inform Reception if you would like to invite a person from outside to the hotel. Kindly note that visitors are not allowed to enter guest's room.</li> <li>Concessionaires such as Shops, Limousine, Diving, Safari and sea scope are all third parties and they are not owned, managed or operated by the hotel, therefore usage of these activities is your own choice without any liability of the hotel side.</li> </ul>
<u>Social Media</u> <u>Find us on</u>	Jazamara Jaz flavor
<u>Check Out Time</u>	Please let us know when we can pick up your luggage one day before your check out. Kindlybe informed that check out time is 12:00 noon; please deliver back (room card) and settle your account if you have any extra charges to pay. Late checkout for extra charge and uponhotel's availability. For more information, please contact Reception. (Ext. #0)
<u>Checkout</u>	Kindly collect all your belongings from room upon check out and leave safe box open.Please do not forget your chargers, our storage is getting full. ©

Please contact Reception for any further information.

WISHING YOU A PLEASANT STAY