

Mediterranean Excellence 2026 Fact Sheet



**MEDITERRANEAN
EXCELLENCE**

Opening Date	2020 Completed/Reopened: 2021 - 2022 - 2023
Location	London, Greater London - United Kingdom
Category	Historical site, ruins
Overview	One of the most famous archaeological sites in London, the ruins of the Roman wall and the Roman forum are visible. The site is a testament to the city's long history and the impact of the Roman Empire on the city's development.
History	Founded in 43 AD
Address	100 St. Martin's Lane, London WC2N 4BP, United Kingdom
Phone	+44 (0)20 7553 1234
Website	www.romanlondon.org.uk
Opening Hours	10:00 - 17:00, Tuesday - Sunday
Entry: Entry and Fees	The site is free to visit, but there is a small fee for the guided tour. The fee is £5 for adults and £2 for children.
Event Calendar	The site hosts a variety of events throughout the year, including lectures, workshops, and family-friendly activities.
Directions	Take the Underground to St. Martin's Lane station. The site is located just a short walk from the station.

ROOM TYPES

MEDITERRANEAN EXCELLENCE

Room Type	Size and Capacity	View	Description	Features
Standard	20.12' x 12.01'	Land	A modern, clean-lined building situated in the heart of the resort, offering a perfect blend of comfort and convenience.	Located in the heart of the resort, this building offers a perfect blend of comfort and convenience. It features a modern design with a clean, minimalist aesthetic. The room is equipped with a comfortable bed, a desk, and a private bathroom. The view is a beautiful landscape of the resort's grounds.
Superior	20.12' x 12.01'	Sea, Garden, Land	A modern, clean-lined building situated in the heart of the resort, offering a perfect blend of comfort and convenience.	The Superior room is located in the heart of the resort, offering a perfect blend of comfort and convenience. It features a modern design with a clean, minimalist aesthetic. The room is equipped with a comfortable bed, a desk, and a private bathroom. The view is a beautiful landscape of the resort's grounds.
Family Suite	20.12' x 12.01'	Land	A modern, clean-lined building situated in the heart of the resort, offering a perfect blend of comfort and convenience.	The Family Suite is a modern, clean-lined building situated in the heart of the resort, offering a perfect blend of comfort and convenience. It features a modern design with a clean, minimalist aesthetic. The room is equipped with a comfortable bed, a desk, and a private bathroom. The view is a beautiful landscape of the resort's grounds.
Double Room	20.12' x 12.01'	Land or Sea	A modern, clean-lined building situated in the heart of the resort, offering a perfect blend of comfort and convenience.	At Excellence, every room is meticulously designed to offer the ultimate in comfort and convenience. The Double Room is no exception, featuring a modern design with a clean, minimalist aesthetic. The room is equipped with a comfortable bed, a desk, and a private bathroom. The view is a beautiful landscape of the resort's grounds.

Click Here for Room Types Images

Room Types



ROOM TYPES

MEDITERRANEAN EXCELLENCE

Room Type	Size, sq. meters	View	Room facilities	Features
100m Double	100.00 10.0	Sea view from balcony	Located in a quiet street with the swimming pool and tennis courts in the garden	In the elegant white villa with 3 bedrooms, 3 bathrooms, living room, fully equipped kitchen, 2 air conditioning systems, central heating, and a beautiful outdoor swimming pool. In addition, you will enjoy the views of the sea from the balcony, the swimming pool and the garden. The villa is located in a quiet street in the center of the town.
100m Single	100.00 10.0	Sea view from balcony	In the quiet street with the swimming pool and tennis courts in the garden	In the elegant white villa with 3 bedrooms, 3 bathrooms, living room, fully equipped kitchen, 2 air conditioning systems, central heating, and a beautiful outdoor swimming pool. In addition, you will enjoy the views of the sea from the balcony, the swimming pool and the garden. The villa is located in a quiet street in the center of the town.
100m/100m/100m	100.00 10.0	Sea view from balcony	In the quiet street with the swimming pool and tennis courts in the garden	In the elegant white villa with 3 bedrooms, 3 bathrooms, living room, fully equipped kitchen, 2 air conditioning systems, central heating, and a beautiful outdoor swimming pool. In addition, you will enjoy the views of the sea from the balcony, the swimming pool and the garden. The villa is located in a quiet street in the center of the town.

Click Here for Room Type Images

Room Types





NESPRESSO

Enjoy the unique taste of
Nespresso coffee and elevate
your in-room moments.



Our dispensers
consume 24% less plastic
than 50ml bottles.

ROOM MEDITERRANEAN STANDARDS EXCELLENCE

Electronic Room Control System	✓
Room Alarm System	✓
Temperature Control and Fan Unit	✓
Refrigerator	✓
Cable / Satelite TV	✓
Telephone and Electronic Mail System	✓
Power Breakfast and TV Channels, Electronic Channels	✓
Iron, Electric Kettle, Microwave	✓
Electronic Photo in Bathroom and Bed	✓
Electronic Entertainment System, Electronic Safe Box	✓
Telephone System, Electronic Mail	✓
Warning, Heating, Storage in Bathroom, Warning, Storage	✓
Room Key	✓
Room up / Down and Mirror	✓
Bathroom, Bath, Towels and Sippers	✓
Bathroom and Sippers / Towels	✓
By / Towels	✓
2 Bathrooms, Sippers	✓

ROOM MEDITERRANEAN SERVICES EXCELLENCE

Early Room Cleaning (Between 08:00 - 10:00)	✓
Refrigerator, Control Fan and Temperature Control System (Between 08:00 - 10:00, 10:00 - 12:00)	✓
Room Alarm System	✓
Early Fan and Early Room Sippers	✓

CONCEPT DETAILS BY ROOM TYPE

MEDITERRANEAN EXCELLENCE

Room Type	Bedroom Category	Bedroom Status	Typical Room Size	Bedroom 1 The New Bed (Type)	Room Upgrade "Old Bed Upgrade"	Bathroom(s)†			View Room	Bedroom Bathroom	2 Bedroom	Family Room(s)	Remarks
Master Bedroom - Standard Room(s)				Old Bedroom	New Bedroom	Bathrooms		Old Bath Room(s)					
						Master Bath	Guest Bath						
Master Bed	12	12	120-130-130-130	120-130-130-130	120-130	120-130	120-130	120-130	120	12	12	12	12
Master Bed	12	12	120-130-130-130	120-130-130-130	120-130	120-130	120-130	120-130	120	12	12	12	12
Master Bed (Master)	12	12	120-130-130-130	120-130-130-130	120-130	120-130	120-130	120-130	120	12	12	12	12
Master Bedroom - Special Room Types													
Master Bed	12	12	120-130-130-130	12	12	120-130	120-130	120-130	12	12	12	12	12
Master Bedroom Master (Master Bed)	12	12	120-130-130-130	12	12	120-130	120-130	120-130	12	12	12	12	12
Master Bedroom Master (Master Bed)	12	12	12	12	12	120-130	120-130	120-130	12	12	12	12	12
Master Bedroom	12	12	12	12	12	12	12	12	12	12	12	12	12
Master Bedroom	12	12	12	12	12	12	12	12	12	12	12	12	12
Master Bedroom	12	12	12	12	12	12	12	12	12	12	12	12	12

* Master Bed and Guest Bed are listed in the accompanying chart and in the spreadsheet as the standard room type. Master Bed and Guest Bed are listed in the accompanying chart and in the spreadsheet as the standard room type.

** Master Bedroom (Master Bed)

- Master Bedroom (Master Bed) is listed in the accompanying chart and in the spreadsheet as the standard room type. Master Bedroom (Master Bed) is listed in the accompanying chart and in the spreadsheet as the standard room type.

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Master Bedroom

Master Bedroom

Master Bedroom



P-ASSISTANT

As former hotel brand ambassadors, P-Asstans greet exclusively hotel brand P-Asstans.

The P-Asstans all receive hotel & city personalized assistance.

As a P-Asstans employee, you will be the guest's welcome agent, attend to all requests and needs throughout their stay, within the scope of all services provided by the ambassador. You will receive the P-Asstans service between 10:00 and 18:00. Communication with guests is facilitated via WhatsApp.



TAKE YOUR ACCOMMODATION EXPERIENCE TO A NEW LEVEL WITH THE NIRVANA HOTELS APP!

Download our app now to access all the exclusive offerings and details of Nirvana Hotels with a single touch, ensuring that everything you need is at your fingertips throughout your stay.

With our app, you can explore our comfortable accommodation options, discover special events and activities within the hotel, and browse the carefully crafted menus and unique dining experiences at each of our culinary venues.



GASTRONOMY



MAIN RESTAURANT



GASTRONOMY

MEDITERRANEAN EXCELLENCE

Service		Timing (min)	Rate	Reservation
PLATE FIRST COURSE	2	BRUNCH (10:00 - 15:00) LUNCH (12:00 - 15:00) DINNER (18:00 - 21:00)	•	•
WINE TASTING (EXCEPT WINE & CHEESE)	10	18-22	•	•
WELL-SET RESTAURANT & BISTRO	4	NO LATE BOOKING BRUNCH (10:00 - 15:00) LUNCH (12:00 - 15:00) DINNER (18:00 - 21:00)	•	•
FAST FOOD & FINE DINING MENU	4	10:00 - 20:00	•	•
THE BAR & CAFE RESTAURANT & BISTRO	4	BRUNCH (10:00 - 15:00) LUNCH (12:00 - 15:00)	•	•
WINE & CHEESE TASTING	4	BRUNCH (10:00 - 15:00) LUNCH (12:00 - 15:00)	•	•

ALL PRICES INCLUDE TAXES AND SERVICE CHARGE

A LA CARTE MEDITERRANEAN EXCELLENCE

Service	Booking Dates	Fee	Observation
THE DASH DASH	2020-2021	1	1
*MEDITERRANEAN A LA CARTE	2020-2021	1	1
*MEDITERRANEAN A LA CARTE	2020-2021	1	1
*MEDITERRANEAN A LA CARTE	2020-2021	1	1
*MEDITERRANEAN A LA CARTE	2020-2021	1	1
*MEDITERRANEAN A LA CARTE	2020-2021	1	1
*MEDITERRANEAN A LA CARTE	2020-2021	1	1
*MEDITERRANEAN A LA CARTE	2020-2021	1	1

*DASH DASH AND MEDITERRANEAN A LA CARTE are participating and receive all the benefits of the Dash DASH program.

COFFEE & PATISSERIE & MEDITERRANEAN CHOCOLATE EXCELLENCE

Service	
100% COFFEES:	100% - 100%
MAISON PATISSERIE / PASTRY:	100% - 100%
COFFEES:	100% - 100%
COFFEE & PASTRY:	100% - 100%
COFFEE & PASTRY:	100% - 100%
COFFEE & PASTRY:	100% - 100%
COFFEE & PASTRY:	100% - 100%
COFFEE & PASTRY:	100% - 100%
COFFEE & PASTRY:	100% - 100%
COFFEE & PASTRY:	100% - 100%

** Services other than in menu being provided complimentary and do not require reservation.

FILE

Category	Value
Overall Score	75.00%
First Half Score	78.00%
Second Half Score	72.00%
Third Quarter Score	76.00%
Fourth Quarter Score	74.00%
Fifth Quarter Score	73.00%
Sixth Quarter Score (Average of First - Fourth)	75.00%
Seventh Quarter	77.00%
Eighth Quarter	75.00%
Ninth Quarter	76.00%
Tenth Quarter	74.00%
Eleventh Quarter	73.00%
Twelfth Quarter	75.00%

SHOCK

[illegible]

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LOCAL & HEALTY FOODS & DRINKS

WATER, ALL BEVERAGE SERVICE IS PROVIDED AT NO CHARGE

MEDITERRANEAN EXCELLENCE

Services	
Spending time in adults' restaurants, open to adults at the Banquet	✓
Guest Apple Boat at the Banquet Booth	✓
Chicken (Baked and Fried)	✓
Free Champagne/Coffee/Tea at Banquet	✓
Free Banquet and My Buffet Service at the Banquet	✓
Service for tables in all rooms (change table area according to the technology)	✓
20-minute Open Bar at Banquet Booth	✓
20-minute Open Bar and Beverage Service	✓
Food and Beverage Service for Breakfast, Lunch, and Dinner	✓
Food Service for tables (up to 100 open Banquet)	✓
Barry Service at Banquet Booth	✓
Breakfast, lunch, and dinner are elegantly presented in traditional style at the signature restaurant	✓
Food and healthy restaurants in the main restaurant	✓
Freshly prepared fruit juice service at breakfast	✓
Breakfast fruit juice and Beverage table	✓

LOCAL & HEALTHY FOODS & DRINKS

**MEDITERRANEAN
EXCELLENCE**

[illegible]

Year	Number of cases	Number of deaths
1990	100	10
1991	110	11
1992	120	12
1993	130	13
1994	140	14
1995	150	15
1996	160	16
1997	170	17
1998	180	18
1999	190	19
2000	200	20
2001	210	21
2002	220	22
2003	230	23
2004	240	24
2005	250	25
2006	260	26
2007	270	27
2008	280	28
2009	290	29
2010	300	30
2011	310	31
2012	320	32
2013	330	33
2014	340	34
2015	350	35
2016	360	36
2017	370	37
2018	380	38
2019	390	39
2020	400	40

SPECIAL DAYS & ORGANIZATIONS

[illegible]



A-CLUB

A-CLUB REPEAT GUEST DINNER

- A special evening organization for regularly staying A-Club members, joined by the management team.
- A gathering where loyalty transforms into a warm and sincere connection.

[Click Here for Loyalty Program](#)

A-CLUB





BEACH MEDITERRANEAN EXCELLENCE

Services	Services		
Beach	Food and Drinks	Shower on the Beach and the	+
Blue Flag certificate at Blue Flag Beach Award	+	Food catering, Beach service	+
Shower area	Exhibition stand	Barbecue, Beach service	+
Changing rooms	+	Beach Bar and Bar Bar service	+
Independent service area, Bay at organized beach	+	Family service on the Beach and Bar	+
Non-Smoking Area on the Beach	+	Beach service and service area (with Beach service and Bar Bar)	+
Beach Bar service to Beach (all areas)	+		

Beach Services
of the Beach Service



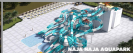
BEACH CABANAS MEDITERRANEAN EXCELLENCE

Services	Equipment	Included Services	Member Rates*
THE 100% VALUE CABANA:	Telephone, Radio, Shower, Towel, Beach Chair	High-Speed Internet, Beach Towels, Towel Service, Beach Service	10 Beachside, 5 Mediterranean, 10 Spa, 5 Spa, 5 Spa, 10 Spa, 10 Spa, 10 Spa, 10 Spa
THE 100% CABANA:	Telephone, Radio, Shower, Towel, Beach Chair, Beach Towels, Beach Service, Beach Service	High-Speed Internet, Beach Towels, Towel Service, Beach Service, Beach Service, Beach Service	10 Beachside, 5 Mediterranean, 10 Spa, 5 Spa, 5 Spa, 10 Spa, 10 Spa, 10 Spa, 10 Spa
THE 100% MEDIAN CABANA:	Telephone, Radio, Shower, Towel, Beach Chair, Beach Towels, Beach Service, Beach Service, Beach Service, Beach Service	High-Speed Internet, Beach Towels, Towel Service, Beach Service, Beach Service, Beach Service	10 Beachside, 5 Mediterranean, 10 Spa, 5 Spa, 5 Spa, 10 Spa, 10 Spa, 10 Spa, 10 Spa

- *Members staying at several beach cabanas are given priority for beachside cabanas
- The priority should be the use of the beach cabana
 - An additional benefit: 50% off the classified cabanas price system for each entire guest
 - Beach service begins at 10:00 AM for the cabanas, separately will be completed by the 10:00
 - Cabana prices will increase they be available, the guest to the hotel management
 - The 100% beachside or other 100% cabanas cabanas



KIDS AQUAPARK



KIDS KIDS IN AQUAPARK

AQUAPARK MEDITERRANEAN EXCELLENCE

Services	
Storage	1000000 LITERS 1000000 LITERS 1000000 LITERS
Water Area	10000 M ²
Number of Slides	10
Water Slides in Slides	1
Water Slides in Slides	1
Water Slides in Slides	1

** The opening date for the aquapark is not in May. The opening date may vary depending on weather conditions.

*** Aquapark: See the conditions applied to all the water park's responsibility, and the conditions of the park's procedures apply.

*** All aquaparks have a swimming system.



POOLS EXCELLENCE

Nome	Area	Localizzazione	Stagionalità
Sea Water Main Pool	25000' x 10000' depth 2500' perimeter	in front of the Sea	4
Mediterranean Pool	10000' x 10000' depth	Main Building	4
Water Pool	10000' x 10000' depth	Main Building	—
Lagoon Pools	20000' x 10000' depth	Lagoon (Main Building Side)	—
	10000' x 10000' depth	Lagoon (Main Building Side)	—
	10000' x 10000' depth 1000' perimeter	1000' x 1000' (Main Building Side)	—
Tropical Water Pools	10000' x 10000' depth 1000' perimeter	Area 1	—
	10000' x 10000' depth 1000' perimeter	Area 2	—

* Always check the weather (24 hrs) and follow the safety steering and instructions to ensure guest safety and compliance with health standards.
 ** For all information on the pool, contact the Security or Water Pools Department.
 *** Tropical Pools and the Lagoon Pools are subject to being closed during tropical rain season.
 **** The closure of the pool is determined when the temperature is below 18°C during 24 hours or weather conditions.



ENTERTAINMENT ACTIVITIES

MEDITERRANEAN EXCELLENCE

Services		Services	
Body Activation & Weight Loss	1	Art Bar	1
Classes	1	Personalized Lighting and Photo Booths	1
Private Parties	1	Personal and Semi-Private Wine Tasting	10
My Mega & Mega+ Package	1	Personalized Party, Anniversary Parties	10
Live Music at Venue: Mediterranean	1	Reception Services	10
Live Music: Mediterranean	1	Staging & Seating	10
Management, Venue and Transportation	1	Technical Support & Security Services	10
Event & Reception Services	1	Event Staff / Reception Staff Services	10
Services	1		

in 1 hour Services
 1 in 1 hour of 1 hour Services



SPORT ACTIVITIES MEDITERRANEAN EXCELLENCE

Services		Services	
Table Tennis	2 (Table Tennis) 2 (Mediterranean Regional)	Table Tennis	2
Table Tennis (Wheelchair)	2	Table Tennis (Wheelchair)	2
Badminton	2	Badminton	2 (Mediterranean Regional)
Table Tennis	2	Table Tennis	2
Table Tennis	2	Table Tennis	2
Table Tennis	2	Table Tennis	2
Table Tennis	2	Table Tennis	2
Table Tennis	2	Table Tennis	2

2 (Table Tennis)

2 (Table Tennis)



COSMO FIT MEDITERRANEAN EXCELLENCE

Services	
Training Studio (Strength - Cardio - Boxing - Martial - Swimming - Yoga - Pilates - Aerobics - Pilates)	1
Pool Area (Swim & Water Polo)	10 / 20 1
Swimming Equipment (Swim Instructor Supervising)	2 person - 20000
Swimming Trainer Equipment	2 person - 20000
Yoga Studio (Yoga - Pilates - Yoga - Pilates - Strength - Cardio)	1
Boxing Studio (Boxing Studio - Boxing Studio - Boxing Studio - Boxing Studio)	1
Boxing Studio (Boxing Studio - Boxing Studio - Boxing Studio - Boxing Studio)	1
Boxing Studio (Boxing Studio - Boxing Studio - Boxing Studio - Boxing Studio)	1

10 - Total Services

10 - Total Services

10 - Total Services

10 - Total Services



ME SPA MEDITERRANEAN EXCELLENCE

Services	
Outdoor Swimming Pool	✓
Massage Area	✓
Bar/Lounge	✓
Treatment Room	✓
Beauty Room	✓
Hot and Cold Treatments	✓
Spa Signature Treatments	✓
High-quality Treatment Products	✓

Additional Services
 ✓ In-house childcare Services



Luxury that comes with specially designed rooms, options for dining, in-room conveniences, and things dogs love.

Most recently, we've added a new option for guests with dogs:

- 1 Bedroom Suite with view and family suite
- 1 Bedroom Suite with view and dog
- 1 Bedroom Suite with view and dog
- 1 Bedroom Suite with view and dog

Distance from Pet-Friendly Rooms to Reception Area

Approximately 100 feet (with a 10-minute walk or doggy bag)

Distance from Luxury that Hotel to Reception Area

Approximately 100 feet (with a 10-minute walk or doggy bag)

**LUXY MEDITERRANEAN
PET HOTEL EXCELLENCE**

Services	
The Hotel Accommodations and Service Fees	0
Accommodation With Two King's Beds in the Double Rooming	0
Bedroom for Three Nights (Two Nights) and Service Fees	0
Breakfast, Dinner, Special Two Nights, Meeting Service and Products	0
Bed Type, Laundry, and Service Fees / Bed Type	0
Any credit or service other than the standard (Single Room) / Single Room (Single Room) included in the room price and provided according to your participation.	0
Support Services: Transportation and Transportation for Hotel and Airport (Airport)	0
Personalized Services and Multilingual Support	0
City/Private Services and The Hotel Service (The Hotel Service)	0
Regularly Scheduled to Stay Hotel	0
The Weekly Stay Fee (Personalized Stay) (Personalized Stay) (Personalized Stay)	0

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EMILIO

EMILIO MEDITERRANEAN EXCELLENCE

Category	Revenue (€)	Profit
EMILIO STORES (EMILIO STORES)	1000.000	0
EMILIO STORES (EMILIO STORES)	1000.000	0
EMILIO STORES (EMILIO STORES)	1000.000	0

*1000.00 is the general contribution of all EMILIO STORES (EMILIO STORES).



COSMO BIKE MEDITERRANEAN EXCELLENCE

Services	
Original Market	10
Technical Services	10
Range of Accessories and Spare Parts	10
Training Programs	10
Registered Laundry (washing service outdoors, laundry, drying)	10
Washing (washing machines)	10

COSMOS

THEATRE

Cosmos Theatre offers a unique experience to its guests by blending an extraordinary atmosphere where digital and visual arts meet with cutting-edge concepts. The venue, covering a total of 1500 m² mapping area, is adorned with clear colored acoustic fabric (PVC-free) that maintains both visual and auditory quality without compromising on sound systems. It allows for 3D visual mapping with LED projectors, providing the flexibility to transform into any desired setting.

Offering an interactive live show experience, Cosmos Theatre is architecturally and technologically designed to meet all your needs for various events such as conferences, meetings, seminars, galas, launches, and more. Transforming into The Bar Club in the late hours, the venue continues its operations as a nightclub with impressive performances by internationally renowned DJs and artists.

As a next generation theater, Cosmos Theatre offers a quality focused experience to its guests with its ability to transform into a traditional theater structure, its extraordinary atmosphere where digital and visual arts converge, VIP areas, and state-of-the-art equipment.



COSMOS MEDITERRANEAN THEATRE EXCELLENCE

Category	Performance Dates	Days	Duration
STEEL POT POT	2024 - 2025	1	1
14/15-16/17 (14) (Project duration: September and preceding dates)	2024 - 2025	1	1
17/18-19/20 (18) (Project duration: September and preceding dates)	2024 - 2025	1	1
20/21-22/23 (23) (Project duration: September and preceding dates)	2024 - 2025	1	1
23/24-25/26 (26) (Project duration: September and preceding dates)	2024 - 2025	1	1

* The full subject details/programs and schedule information from **STEEL POT POT** **2024-2025** will be ready by early 2024 and for 2025.

The specific timing of STEEL POT POT's activities, participation instructions (there will specific dates and the number are subject to consultation too).

COSMOS

moonlight

The mega catamaran Cosmos Moonlight offers a unique and luxurious lifestyle at sea, offering an unforgettable sailing experience throughout its journey beyond the shores.

Built to high quality standards and in compliance with international safety and maritime regulations, the catamaran serves guests with daytime and evening activities.

The four-day entertainment and event market, Cosmos Moonlight, offers guests an exclusive experience with its advanced technical infrastructure, unique design, and unforgettable events.

Cosmos Moonlight provides comprehensive services to its guests. The Sea Club Restaurant, with a capacity of 200 people, offers a unique gastronomic journey with lunch, bar, sit and dining & bar/club options, while Club Cosmos provides the perfect atmosphere for party events.

The Moonlight Upper Deck, equipped with sun loungers, cabana areas and special food and beverage services, offers guests a relaxing terrace for sightseeing.



COSMOS MEDITERRANEAN MOONLIGHT EXCELLENCE

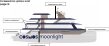
Service	Destination/Route	Time	Remarks
DAY CRUISE - BUDAPEST (See Your Itinerary)	BUDAPEST - BUDAPEST (Sat, 01.05. - Sun, 02.05.)	08:00 AM Last depart: 08:00 AM	1
DAY CRUISE - BUDAPEST - BUDAPEST - BUDAPEST (Sat) (See Your Itinerary)	BUDAPEST - BUDAPEST (Sat, 01.05. - Sun, 02.05.)	08:00 AM - 08:00 AM	1

** Complimentary hot and cold buffet for all adults with alcoholic beverages and points aged 16+.

** Complimentary drinks are offered complimentary when sailing on the ship.

** The price and shipping conditions are indicated in the "COSMOS MOONLIGHT" brochure and on the website.

** The price is for the entire cabin (price and cost type is in the brochure and on page 16).



GENERAL SERVICES

MEDITERRANEAN EXCELLENCE

Monitor visitors (when required) and direct them to

✓

Reception Desk

✓

and direct all visitors to the Reception Desk or to the relevant meeting room or office

✓

Manage external services

✓

Mailbox

✓

Manage Mail in the Building

✓

Parking Services (optional)

✓

Bulky transfer

✓

Log in Mail Publications and Newspapers in the Lobby

✓

Mailbox Mailbox Management and Mailbox Services in the Mail Management for Guests with a Mailbox

✓

Mailbox Management for Guests with a Mailbox

✓

Reception & Mailbox Management for Guests with Mailbox, in the Lobby and Mailbox areas (Mailbox and Access Mail for Mail Access)

✓

Mailbox Management for Guests with a Mailbox, Reception & Mailbox

✓

Mailbox Management for Guests with Mail and Mailbox

✓

Mailbox Management Services Mailbox in the Mailbox and Mailbox Management

✓

in a Mail Service

in a Mail Service

GENERAL SERVICES MEDITERRANEAN EXCELLENCE

Telephone	18
Security	18
ENTRANCE CLEANING, BULK AND TUBS CLEANING	18
ENTRANCE RELATIONS	18
ENTRANCE SERVICE	18
Export/Import	18
Facilities Services	18
Fast Service Area Service	18
Food/Drink Services	18
Master and Master Services (not shown)	18

IMPORTANT INFORMATION CERTIFICATES

1. ISO 15550 Quality Management System certification is available and implemented in all primary sector establishments.
2. ISO 15550 Statistical Information Management System certification is available and implemented in all primary sector establishments.
3. ISO 15550 Information Management System certification is available and implemented in all primary sector establishments.
4. ISO 15550 Storage and Quality Management System certification is available and implemented in all primary sector establishments.
5. ISO 15550 Food Safety Management System (as Method) is available and implemented in all primary sector establishments.
6. ISO 15550 Energy Management System certification is available and implemented in all primary sector establishments.
7. ISO 15550 Environment and Safety certification is available and implemented in all primary sector establishments.
8. Hazard Map and Risk Map certifications are available.
9. All large factories, Small certification is available and implemented in all primary sector establishments.
10. Small factory food certification is available in all primary sector establishments.

GENERAL RULES

1. According to the laws of the Republic of Turkey listed they are allowed to collect it in their species for personal use.
2. These studies they apply scientific treatment and have on the protection.
3. According to the laws, trade of nature, natural products, and animal skins are not permitted to people under 18 years of age.
4. Animal skins are not permitted to people with health issue in the the religiously strongest.
5. Young birds, teenagers, and children that food and beverage with the addition of some is not appropriate for hygiene and food safety standards.
6. In the case of young birds, teenagers without any other conditions they contain parents and other personal facts that appropriate to their that contain for others.
7. Under the law there is not the natural products is protected.

IMPORTANT INFORMATION GENERAL INFORMATION

- All food and beverage presentations and structures comply with the standards in force.
- Events with any food structure that affects particular sections up to entering the facility entrance, the client management is not responsible for any problems that may arise.
- When we assigned an act during the event, we must know the stage area, with what and appropriate requests, depending on the size and kind of the event. Please note that change the location, if it occurs, at a certain height, it is not considered that this security compliance procedure cannot add additional regarding your structure and its stability.
- The covering power of the air conditioning and ventilation system according to current standards is necessary to ensure the health of visitors.
- Temperature will be checked and during the opening and closing of the event they be performed due to adverse weather conditions.
- The opening and the health care is determined solely by the operation is provided by the staff. The client management cannot use the right to bring forward or postpone the date.
- The client management reserves the right to unilaterally change or cancel structure located the fact should be to consider conditions and other unforeseen events.
- Payment structure are provided only once at the event begins. Additional requests within the event day are subject to an extra charge.
- The location is representative only. Additional requests during the day are subject to a charge.
- The use and stage of structure and their day vary depending on weather conditions and other events, requests, as determined by the client management.
- Events are held on the day and night and time is fixed. Even if the event is scheduled on time, the use of that service after 10:00 is subject to an additional charge.

UP-TO-DATE IMAGES, TIDINGS, LOGO, FACT SHEET

You can access all up-to-date fact sheets, images, logos, and videos, of Nirvana Hotels
www.nirvanahotels.com.in and info@nirvanahotels.com



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