

Dear Guest,

Welcome to **NOVOTEL SHARM EL SHEIKH RESORT!**

Novotel Sharm El Sheikh is a premium resort that became a landmark in the destination through unique location, services and facilities. Peaceful atmosphere and warm hospitality make any stay an unforgettable experience.

Please be informed that you will enjoy the following during your stay **on all inclusive basis** and our team will be at your disposal at any time to answer your specific requests.

**RESTAURANTS & BARS:**

• **LA PALMA Restaurant:**

Located in the main building of the Palm resort. Open buffet (Breakfast, lunch and dinner).

**Breakfast** : from 06:30 to 10:30  
**Lunch** : from 12:30 to 15:00  
**Dinner** : from 18:30 to 22:00

• **AL Carte Restaurants:**

(AL Dente Italian & Al Sharqi Oriental Restaurants) located directly on the beach. (Against Charge) Open from 12:30 to 17:30 and from 19:00 to 23:00.

- We are gladly offering complimentary in room continental breakfast for our guest's convenience on daily basis upon request.



**Bubbles BAR:**

Located in front of La Palma Restaurant. Open from 10:00 till 23:00

**BEACH BAR:**

Located directly on the hotel beach. Open from 10:00 till sunset

**SNACKS:**

Food and beverages refreshers are presented by the pool and beach area twice per day from 11:30 till 13:00 & from 16:00 till 17:00

**BEVERAGES:**

Mineral water, soft drinks, canned juices, Nescafe, Tea & Hot chocolate served by glass

Local Beer, Local Spirits (Gin, Vodka, Rum, Brandy) served by Glass

Local wine served by glass in La Palma restaurant during lunch and dinner time.

**Espresso coffee, freshly squeezed juices, all local and imported alcohol, imported wines and Champaign- are available against charge**

**KIDS' MEALS:**

Kids are enjoying their kid's menus with its rich and varied items (Pizza, mini burger, chicken fillets) at the same operating hours of **LA PALMA** Restaurant.

# NOVOTEL PALM ALL INCLUSIVE FORMULA

**Service/ Activates available at charge:**

- Room Service 24 hours
- Al Dente Italian & Al Sharqi Oriental Restaurants (Lunch and dinner)
- Mini Bar upon request
- Laundry and press service

**Room notes:**

- Due to the status Quo and for our guest's safety, a complimentary branded hygiene related amenities have been placed in the room once per stay.
- Free coffee tray offered with a daily replenish in all guest rooms.
- Three complimentary water bottles per Room replenished daily.
- Digital safe box is available in all guest rooms
- Iron and ironing machine is available upon request.

**Entertainment:**

- Movie nights besides Sports matches broadcasting are available in the pool bar terrace on daily basis.
- Gym is open from 07:00 till 21:00

**Medical Service:**

Hotel doctor is available on call 24 hours at reception. Doctor visit for charge excluding medicine

**All Inclusive program starts at 14:00 (Check in time) and ended at the departure day 12:00 noon (Check out time), the bracelet has to be handed out to the reception at 12:00 noon on your departure**