

**Warm Welcome to the Continental Hotel Hurgada,
Thank you for choosing our All-Inclusive.**

All Inclusive privileges and information	With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge. The All-inclusive starts at 10:00 -23:00. All hot beverages, selection of tea and chocolates, coffee & soft drinks, local alcohol beverages, are included till your check out day at 12:00. The official check-in time is 14.00, the check-out time 12.00pm. As all-inclusive guests with min. stay 4 nights, you can enjoy an a la carte dining experience, please book once the al dente and once the Dabke (oriental) one day in advance at the F&B desk beside the restaurant entrance.
"Palm's Brasserie" Restaurant 	For All-Inclusive buffet style Breakfast box for early departure with prior reservation, one day in advance Breakfast 07:00 -10:00 Lunch 13:00- 15:00 Dinner 18:.30 -21:00 (winter time) 19:00-22:00 (summer time)
"Al Dente" Italian Restaurant 	Serving à la carte Italian food (Once during stay for min. stay of 4 nights) 15% discount will be applied on the total bill in case u wishes to visit one more time. Dinner 18:30 -21:00 (winter time) 19:00-22:00 (summer time) Please reserve your table for dinner with our F&B desk at beside the restaurant entrance, 1 day in advance.
"Dabke" Syrian Restaurant 	Serving à la carte Syrian food (Once during stay for min. stay of 4 nights) Book your table from 19:00-22:00 Restaurant operation from 13:00-22:00 Please reserve your table for dinner with our F&B desk beside the restaurant entrance, 1 day in advance ,15% discount will be applied on the total bill in case u wish to visit one more time.
"La Terrace Bar& Grill " Brazilian Cuisine "	Serving a la carte Brazilian Grill (against charge) 15% discount will be applied on the total bill. Open from 19:00-22:00 Please reserve your table for dinner with our F&B desk at reception. 1 day in advance
"Al Khalig" Beach Restaurant	Snacks Lunch 15.00 -17:00 à la carte Menu 12.00 -17 :00 against charge Ice cream is served from 15:00-17:00.
Captain's Bar	Open 24 hours, All-inclusive from 10:00 -23:00 Light continental breakfast 10:30-12:00(Upgrade display) Tea time from 16.00-17:00 (Upgrade display) Imported Spirits and Premium against charge
Pool Bar & Beach Bar	Beverage 10.00 - 17:00 (winter time) 10.00 - 18:00 (summer time)
Dress Code	We kindly request you not to wear swimming costumes in the Lobby & Reception area as well as in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts and slippers in the restaurants during lunch & dinner time.
Guest Relation	For any information during your stay or special requests in your room please contact the Guest Relation desk, please dial 6034 or 1.
Sports and leisure	You can enjoy playing Billiard (as of 12 years) and tennis table against charge . 50% discount will be applied from 09:00-15:00 You can enjoy tennis and squash from 09:00 – 15:00 (equipments are not included). With prior reservation as subject to availability.
Tennis & Squash - Football Court	We have 3 Clay Tennis Courts, one football court, one squash court. It is not permitted to use the Tennis without sport shoes and suitable sport cloths.
Fitness	Unlimited use of Gym Fitness opens from 09.00 - 18:00pm (as of 16 years), It is not permitted to use the fitness without sport shoes and suitable sport cloth - Spa open from 09.00 - 18:00 , All Services are against charge according to the spa price list. - 50% discount from 09:00 - 15:00 on Sauna (age as of 16 years). - Prior reservation is required.

Towel card & Towels at the pool & at the beach	<p>- The towel card, which you receive upon check-in, entitles you to get one towel each a day at one of our Towel Centers between 08:00 and 17:00.</p> <p>- Kindly be advised to give back the towel card upon check out at the Reception, lost towel card will be charged with 150 EGP.</p> <p>As Friendly environmental hotel, the towels exchange more than 1 time will be against charge.</p> <p>No reservation are allowed for sun beds, Hotel employees have clear instructions to clear sunbeds that are not occupied for period over one hour. Sunbeds will be totally disinfected after each guests for your safety.</p> <p>A DND sign is available at the towel desk in case you might feel disturbed by the passerby salespersons.</p>
Safe Box	<p>There is a digital safe available at your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before your check-out from the hotel.</p> <p>Continental Hotel Hurghada Management takes no responsibility for valuables left in your room.</p>
Laundry	<p>Please use the laundry requisition and the laundry bag in your room. Payment at the Reception Desk upon check out.10% discount will be applied on your laundry bag.</p>
Room cleaning	<p>According to the Health ministry rooms will be cleaned every 48h. bath towels will be replaced upon request daily from 09.00 till 17:00</p>
Doctor	<p>The Clinic is open from 09:00-21:00, Against extra charge. For emergency cases please dial #1 (24h).</p>
Internet Service	<p>Free Wi-Fi Service – in lobby area, rooms free of charge.</p>
Payment	<p>You have the possibility to choose either to pay by cash or to pay by credit cards (Visa/MasterCard/Diners Club).</p> <p>Note: All payments prefer to be settled through your credit cards.</p>
Exchange Service	<p>The cash-machine is located in the shopping arcade beside the jewelers shop.</p>
Check-out time	<p>Please let the Reception know when we can pick up your luggage one day before your check- out .You are kindly requested to bring the room key to the Reception and pay your account if you have any extras to pay. If you would like to stay in the room longer please contact the reception one day in advance, according to the hotel availability. Kindly be informed that the room key card will be automatically not valid after 12.00pm. For more information please contact the Reception #1. Please make sure that all persons accommodated in the same room are present at the check out.</p>
Important Information	<p>Bottled soft drinks, fresh juices, bottled beer, premium and imported alcohol and special beverage, Room service, Turkish coffee are against charge.</p> <p>Kindly note that any food brought from outside will not be allowed.</p> <p>please don't place any wet clothing on the table top or the chairs. Use instead the available laundry wire.</p>

We make every day count.

Have a nice Holiday at your Continental Hotel Hurghada.

Together, we can take the following steps to slow the spread of Covid-19



Follow the advice and instructions of the hotel management



Wash your hands often with soap and water for at least 20 seconds



Cough and sneeze into your sleeve and not on your hands



Avoid touching your eyes, nose and mouth



Use alcohol-based hand sanitizer provided to you by the hotel and available throughout the resort



Avoid unnecessary hand contact and any contact with people who are sick



Keep physical distance of 2m at all times in the resort (including restaurants, pool & beach etc.)