

Restaurants:

Sunflower restaurant	
Early breakfast:	05:00 till 07:00
Breakfast:	07:00 till 10:30
Dinner:	18:30 till 21:30

EL Nakhil restaurant	
Early breakfast:	05:00 till 07:00
Breakfast:	07:00 till 10:30
Lunch:	12:30 till 14:30
Dinner:	18:30 till 20:30

A la Carte Restaurants	18:30 – 21:30
Makai Tukai: Asian Cuisine	
Sofra: Oriental Cuisine	
Nino's: Italian Cuisine	
The Grill: Meat and fish made on the grill	

* The operating time of the restaurants can be changed by the hotel management according to the hotel occupancy of the season.

** You can enjoy 1 time complementary dinner per stay in one of the four à la carte restaurants. Reservation is required to be done 2 days in advance. For further information – please contact Reception.

All restaurants are non-smoking indoors and outdoors

Beach & Pool Bars:

Cabaret Pool Bar	
Drinks	10:00 – 23:00
Food Court (pizza, hot & cold sandwiches and Pasta)	
	12:00-16:00
Ice cream, Crepes & Waffles	
	12:00-17:00

Ganzabil Pool Bar	10:00 – sunset
Late breakfast	10:00 – 12:00

Beach Bar	10:00 – sunset
“Food Court” at the Beach	
Hot and cold Snacks	12:00 – 15:30
Ice crème	12:00 – 15:30

Bars & Café

Tamerina Bar (Lobby Bar) 24 hours open/incl.	
Selection of cakes and coffee	15:00 – 17:00
Midnight soup	00:00 – 02:00

Shisha Bar	
18:00 – 01:00 (from 24:00 – 01:00 against charge)	
Smoking Shisha is against charge!	

Chez Fritz Bar	
15:00 – 01:00 (from 24:00 – 01:00 against charge)	
Café Blue	
16:00 – 01:00 (from 24:00 – 01:00 against charge)	

Activities

Free of charge

- Safe box (in the room)
- 1 big bottle of water in the room / daily refilling
- Wake up calls
- Tea tray with daily refilling
- Exchange & 2 ATM machines
- Free Internet connection
- Towel house (towels at the pool only, sunbeds – available at the pool and beach)
- 6 days per week International Sunny Kids Club and International mini disco
- 6 days per week animation and sports activities
- Table tennis/ Mini football / Beach volleyball / Water polo
- Boccia / Darts / Table soccer / Croquet / Shuffle board
- Aerobic / Water gym
- Weekly activities for the guests:
Cocktail lesson / Towel decoration / Cooking lesson / Arabic language lesson / Garden Round / Environmental day
- Live music (5 times per week)
- Tennis court + tennis equipment (floodlit against charge)
- 5 swimming pools – 3 for adults and 2 for kids (1 for adults and 1 for kids are heatable in winter time / 1 pool for the kids is shadowed)
- Makadi Water World – 25 slides for adults & 25 slides for kids (daily opening hours 10h00 to 12h30 & 13h30-sunset) - food and beverages are included / shuttle bus to aqua park each 30 min starting from 09:45am
(N.B: the visit of the MWW is included in the AI system according to the tour operator, with which the hotel booking was done)
- Wheelchairs (upon request and availability)
- Baby cot, baby chair, baby toilet, baby phone, kid's steps, baby bath (all the mentioned items are upon request and availability)
- Taf Taf bus around the Madinat Makadi territory / 19h00-23h00
- **Daily Hotel Orientation with the Guest Relation at 09:30**

Paid

- Beverages and snacks in the Mini bar
- Gym in El Khan beside La Loca Disco
- Laundry (9 Euro for 1 bag (+/- 9 kg) Please put your clothes in the Laundry bag from the cupboard on the bed before the housekeeping will clean your room at 09:00; the receiving date the same day) / Dry cleaning service
- Car rental & limousine service (third party)
- Smoking Shisha
- Sauna / Jacuzzi in the Health club of the hotel (**Reservation is required to be done 1 day in advance**)
- Renting of the snorkeling equipment (available at the hotel beach / in the towel house)
- Doctor (clinic) (third party)
- Pharmacy (third party)
- Photograph (third party)
- Telephone & Fax
- Babysitter (reservation is required through reception / the service is arranged upon availability)
- Hair salon and beauty center (third party)
- SPA center opens from 09:00 - 19:00 (third party)
- Shops and stores (souvenirs, books, post cards, jewelers, travel accessories, Egyptian perfumes and local handcraft, etc.) (third party)
- Diving centre / windsurfing / Canoe / Catamaran / Banana sailing / Parasailing (third party)
- Camel riding (third party)
- Horseback riding (third party)
- Squash (neighboring hotel)
- Golf (neighboring hotel - third party)
- Airport pickup and drop-off with the Limo service
- Late check-out, please check the availability with the front desk
- Shuttle Bus from the hotel to Hurghada / 2 times per day (against charge /6 euro per person 2 way ticket; reservation is required through reception), from the hotel 14h20 or 19h20

- Please be aware about our assembly points and the evacuation plan behind the room door.
- You are welcome to join the daily hotel orientation with the Guest Relation team at 09h30, gathering point at the lobby
- **Breakfast & Lunch boxes:** Breakfast & Lunch boxes are need to be ordered one day before in advance before 20h00hrs at the Reception
- **Beverages:** Our “All Inclusive” formula is from 10h00 to 00h00, soft drinks, mineral water, local beer, Egyptian wine and local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.
- **Safe Box:** Free of charge, for your valuables as the hotel isn't responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
- **Internet connection: Free Wi-Fi (per room, per stay), limited speed 256 kb for 2 devices . WI-FI is available in all hotel areas including the rooms. High speed internet available – against charge.**
- **Beach Use:** Sea shoes are recommended
- **The reservation of sun beds is not allowed.** The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office)
- **Dress code:** Please follow the rules of the dress code during the dinner time. Smart casual is recommended; shorts and flip flops are not allowed
- **Check-Out:** at 12h00 noon time, please return your room key, towel card and aqua park cards during the check out. Kindly note that you will be charged extra for missing towels or aqua park cards & late check-out is according to the hotel availability – kindly please contact the reception in advance to check about the late check-out
- **Food Allergy:** available at your request, please refer back to the restaurant manager and kitchen chef for assistance
- **Items you can borrow upon your request:** adaptor, ironer, anti-slippery mat for the bathroom

For any maintenance or housekeeping request, please refer to our Reception – dial 8111 or 8222 or WhatsApp (for booking and inquiries) +2 012 25433072