

Hotel Fact Sheet

| Hotel Identification | | | |
|--------------------------------|--|----------------|------------------------|
| Hotel Name | Old Palace Resort | | |
| Owning Company | Rowad Misr for Tourism Investment, Abdel Aziz Al Soud, Al Manyal, Cairo | | |
| Owner Name | Dr. Hamada Abol Enein | | |
| Bay | Sahl Hasheesh | | |
| Hotel Size | 62000 m ² | | |
| Built Area | 20 % | | |
| Hotel Style/Design | Palace Style | | |
| Date of opening | 6/1/2008 | | |
| Operating Months | Whole year | | |
| Number of room buildings | 1 Main Building and 3 Annex Buildings | | |
| Number of floors | 4 | | |
| Number of rooms | 292 Rooms | | |
| Hotel Category | 5 stars | | |
| Vicinity to the Beach | Sea Front | | |
| Meal Plan | Ultra All Inclusive, Soft All Inclusive, HB and BB | | |
| Hotel Correspondence | | | |
| Address | Egypt , Red Sea , Hurghada , Sahl Hasheesh | | |
| Telephone No. | 002 018 311 0303 | | |
| Fax No. | 002 018 171 5977 | | |
| E-Mail Address | info@oldpalaceresort.com | | |
| Web Page | www.oldpalaceresort.com | | |
| Hotel GM | Mr. Aldo Stenchetti | | |
| Hotel GM E-Mail | aldo.stenchetti@sharmdreamsgroup.com | | |
| Director of sales | Mr. Alaaddin Mohamed | | |
| Sales Manager E-Mail | aladdin.mohamed@oldpalaceresort.com | | |
| Front Office Manager | Mr. Mohamed Memy | | |
| Front Office E-Mail | fo@oldpalaceresort.com | | |
| Assist. Reservation Manager | Mr. Moustafa Shebl | | |
| Reservation E-Mail | reservations@oldpalaceresort.com | | |
| Distances | To | Distance in Km | Driving Time By Minuet |
| Airport | Hurghada Airport | 25 | 30 |
| City Center | Hurghada | 30 | 35 |
| Nearest Bus Station | Super Jet-Upper Egypt-GoBus | 35 | 40 |
| Nearest City | Hurghada | 30 | 35 |
| Nearest Hospital | El Hayat Hospital | 20 | 20 |
| Lobby | | | |
| Lobby design | Palace Hall | | |
| Lobby Size | Medium (1150 M ²) | | |
| Number of seats | 96 | | |
| Reception | | | |
| Operating hours | 24 Hours | | |
| Reception languages | English-German-Russian-Ukrainian-French-Arabic | | |
| Luggage Service | Available 24 hours | | |
| Limo & Car Rental Service | Available against charge | | |
| Safe Deposit Box | Available in Guest Rooms Free of charge | | |
| Early Check in -Late check out | upon Availability | | |
| Credit Cards Accepted | Visa-Master-American Express | | |
| Checks & Traveler Checks | Not Accepted at the reception | | |
| Money Exchange | At the ATM machine in the Lobby | | |
| Doctor | Resident in the hotel and against charge | | |

| Rooms | | | | | | |
|---|---|-------|-------|-------|---|-------|
| Total number of Stander rooms | 292 Rooms | | | | | |
| Number of Standard Rooms | 83 Rooms | | | | | |
| Number of Superior Sea View Rooms | 94 Rooms | | | | | |
| Number of Deluxe Rooms | 32 Rooms | | | | | |
| Number of Chalet Rooms | 55 Rooms | | | | | |
| Number of Junior Suites | 12 Rooms | | | | | |
| Number of Suits | 16 Suites | | | | | |
| Total number of King bed rooms | 58 Rooms | | | | | |
| Total number of queen bed rooms | 55 Rooms | | | | | |
| Number of twin bed rooms | 179 Rooms | | | | | |
| Number of connecting rooms | 44 Rooms 22 CNQ 22 CNT | | | | | |
| Total number of beds | 584 Beds | | | | | |
| Number of Sofa Beds | 59 Sofa Beds | | | | | |
| Number of non smoking rooms | 100 Rooms | | | | | |
| Number of disable rooms | 2 Rooms | | | | | |
| Rooms with Terrace | 107 Rooms | | | | | |
| Rooms with Balcony | 185 Rooms | | | | | |
| Maximum number of pax in room | 2 Adult + 1 Child | | | | | |
| Maximum number of pax in Suite | 2 Adult + 2 Child | | | | | |
| Standard/Superior Room size | 37 M ² | | | | | |
| Deluxe Room size | 47 M ² | | | | | |
| Chalet Room size | 60 M ² | | | | | |
| Junior Suite size | 57 M ² | | | | | |
| Suit size | 68 M ² | | | | | |
| Size of the sofa | 180 cm X 120 cm | | | | | |
| Rooms View | Sea, Pool or Garden View | | | | | |
| Room Facilities | | | | | | |
| Air-condition(Seasonaly Weather) | Safe Telephone Café Tray | | | | | |
| Hair Drier | Bath Room Mini Fridge Sat TV | | | | | |
| Balcony or Terrace | Bath tub Upon Request Iron and Ironing Board | | | | | |
| Beach | | | | | | |
| Type of the beach | Sandy beach | | | | | |
| Beach Length | 160 M | | | | | |
| Number of Sun Beds | 294 | | | | | |
| Beach Towels and Sun Beds | Free | | | | | |
| Paid Services | Water Sports, Diving, Wind Surfing, Bicycle Rental | | | | | |
| Shuttle Bus | | | | | | |
| Times | 2 per Week | | | | | |
| Charge | For UAI once per stay free (min. stay 7 nights) | | | | | |
| Destination | Down Town | | | | | |
| Reservations | At Reception - Reservation is required in advance | | | | | |
| Shopping | | | | | | |
| Within the Hotel | 4 Shops (Mini Market, Souvenirs, Bazaar & Jewellery) | | | | | |
| Out Side the Hotel | 5 to 7 km from the hotel | | | | | |
| Shopping Hours | Mall, Super Markets, Pharmacies, Photo Shops, Bazaars, Restaurants From 11:00 till Midnights | | | | | |
| Restaurants & Bars | | | | | | |
| Restaurants | | | | | | |
| El Kasr, Buffet Style AI, 290 seats | Operating Hours | | | | | |
| | Breakfast | | Lunch | | Dinner | |
| | 7:00 | 10:00 | 13:00 | 15:00 | 18:30 | 21:00 |
| Cucina, Italian A' la carte, 50 seats | Operating Hours 19:00 to 21:00 | | | | | |
| | Breakfast | | Lunch | | Dinner | |
| | NA | | NA | | UAL free once per week - prior reservation required | |
| Poncho, Brazilian A' la carte, 30 seats | Operating Hours 19:00 to 21:00 | | | | | |
| | Breakfast | | Lunch | | Dinner | |
| | NA | | NA | | UAL free once per week - prior reservation required | |

| Bars | | | | | |
|--|--|------------------|-----------------|----|----|
| Sea Breeze Pool Bar | <table border="1"> <thead> <tr> <th>Number Of Tables</th> <th>Number Of Seats</th> </tr> </thead> <tbody> <tr> <td>12</td> <td>48</td> </tr> </tbody> </table> | Number Of Tables | Number Of Seats | 12 | 48 |
| Number Of Tables | Number Of Seats | | | | |
| 12 | 48 | | | | |
| Operating Hours | From 10:00 until Sunset in Summer & Winter and from 20:00 to 23:00 in Summer only | | | | |
| Snacks | From 14:30 until 17:00 | | | | |
| Type of drinks | Soft drinks & Local Alcoholic drinks | | | | |
| Ice cream | From 14:30 to 17:00 | | | | |
| Charge | Free (Ultra and Soft All inclusive) | | | | |
| Lobby Bar | <table border="1"> <thead> <tr> <th>Number Of Tables</th> <th>Number Of Seats</th> </tr> </thead> <tbody> <tr> <td>5</td> <td>20</td> </tr> </tbody> </table> | Number Of Tables | Number Of Seats | 5 | 20 |
| Number Of Tables | Number Of Seats | | | | |
| 5 | 20 | | | | |
| Operating Hours | 24 Hours | | | | |
| Afternoon Tea Time (Cookies, Croissant, French pastry). | From 15:00 hrs. – 17:00 hrs. Free for Ultra All Inclusive | | | | |
| Type of drinks | Includes a wide selection of national beverages, including alcoholic & soft drinks, juices, beer, cocktails, coffee, tea and all served by the glass. | | | | |
| | Free for Ultra All Inclusive from 10:00 till 00:00 and drinks between 00:00 – 10:00 are chargeable except water ,soft drinks and Coffee 24 hrs. | | | | |
| Charge | Free for Soft All Inclusive from 10:00 till 00:00(Soft Drinks) and drinks between 00:00 – 10:00 are chargeable | | | | |
| Food & Beverage services at the property may be limited or unavailable due to Coronavirus (COVID-19). | | | | | |
| Jacuzzi Pool Bar | <table border="1"> <thead> <tr> <th>Number Of Tables</th> <th>Number Of Seats</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>10</td> </tr> </tbody> </table> | Number Of Tables | Number Of Seats | 3 | 10 |
| Number Of Tables | Number Of Seats | | | | |
| 3 | 10 | | | | |
| Operating Hours | From 10:00 until Sunset | | | | |
| Type of drinks | Soft drinks & Local Alcoholic drinks | | | | |
| Charge | Free (Ultra and Soft All inclusive) | | | | |
| Al Khan Terrace | <table border="1"> <thead> <tr> <th>Number Of Tables</th> <th>Number Of Seats</th> </tr> </thead> <tbody> <tr> <td>9</td> <td>36</td> </tr> </tbody> </table> | Number Of Tables | Number Of Seats | 9 | 36 |
| Number Of Tables | Number Of Seats | | | | |
| 9 | 36 | | | | |
| Operating Hours | From 18:30 until 23:00 | | | | |
| Type of drinks | Oriental Cold / hot drinks only | | | | |
| Charge | Free (Ultra and Soft All inclusive) | | | | |
| Beach Bar | <table border="1"> <thead> <tr> <th>Number Of Tables</th> <th>Number Of Seats</th> </tr> </thead> <tbody> <tr> <td>5</td> <td>30</td> </tr> </tbody> </table> | Number Of Tables | Number Of Seats | 5 | 30 |
| Number Of Tables | Number Of Seats | | | | |
| 5 | 30 | | | | |
| Operating Hours | From 09:00 until Sunset | | | | |
| Type of drinks | Soft drinks & Local Alcoholic drinks | | | | |
| Charge | Free (Ultra and Soft All inclusive) | | | | |
| La Bonita Disco | <table border="1"> <thead> <tr> <th>Number Of Tables</th> <th>Number Of Seats</th> </tr> </thead> <tbody> <tr> <td></td> <td>60</td> </tr> </tbody> </table> | Number Of Tables | Number Of Seats | | 60 |
| Number Of Tables | Number Of Seats | | | | |
| | 60 | | | | |
| Opening time | Closed | | | | |
| Drinks & items provided | | | | | |
| Charge | | | | | |
| Other Hotel Facilities | | | | | |
| Swimming Pool | | | | | |
| Main Swimming Pool | | | | | |
| Size | 1260 sq.m | | | | |
| Opening time | From 08:00 till Sun set | | | | |
| Depth | 160 cm | | | | |
| Heating | Not Heated | | | | |
| No. of sun beds around the pool | 100 | | | | |
| Towel Service | Free against towel cards | | | | |
| Water Activity | Animation water gym, water polo | | | | |
| Jacuzzi Pool | | | | | |
| Size | 150 sq.m | | | | |
| Opening time | From 08:00 till Sun set | | | | |
| Depth | 120 cm | | | | |
| Heating | Heated during the winter time | | | | |
| No. of sun beds around the pool | 50 | | | | |
| Towel Service | Free against towel cards | | | | |

| | | | |
|------------------------------|---|------------------------------------|----------|
| Conference Rooms | | | |
| Conference Room No. 1 | 80 sq.m, Max. Capacity 70 pax | Fully Equipped | |
| Conference Room No. 2 | 117 sq.m, Max. Capacity 120 pax | | |
| Conference Room No. 3 | 60 sq.m, Max. Capacity 40 pax | | |
| Rooms 2&3 (combinable) | 177 sq.m, Max Capacity 160 pax | | |
| Internet | | | |
| Internet Service (WIFI) | Available for free in lobby , rooms, pool & beach | | |
| Kids Club | | | |
| Kids club play ground size | 250 sq.m | | |
| Opening time | From 10:00 till 12:00 & 15:00 till 17:00 | | |
| Age | 5-12 Years | | |
| Languages | English, Russian | | |
| Kids club animation | Available whole year | | |
| Spa | | | |
| Opening time | From 10:00 until 19:00 | | |
| Charge | Against charge | | |
| Services | Jacuzzi, Sauna, Steam Bath, Massage, Turkish Bath | | |
| Beauty Saloon | | | |
| Opening time | From 10:00 until 20:00 | | |
| Charge | Against charge with perior reservation | | |
| Services | | | |
| Free Sports | | | |
| | Opening time | | Remarks |
| | From | To | |
| GYM | 09:00 | 19:00 | |
| Table Tennis | 10:00 | Sunset | 1 tables |
| Billiard | 24 | One Hour per stay free for the UAI | |
| Others | Beach Volleyball, Bocce, water polo, darts and Speed Minton | | |
| Sports against charge | | | |
| | Remarks | | |
| Billiard | 1 tables | | |
| Bicycle rental | 3rd Party | | |
| Riding (Horse, Camel) | | | |
| Diving | | | |
| Wind surfing | | | |
| Sailing/ Parasailling | | | |
| Canoe | | | |
| Pedal | | | |
| Water Ski | | | |
| Motor boats | | | |